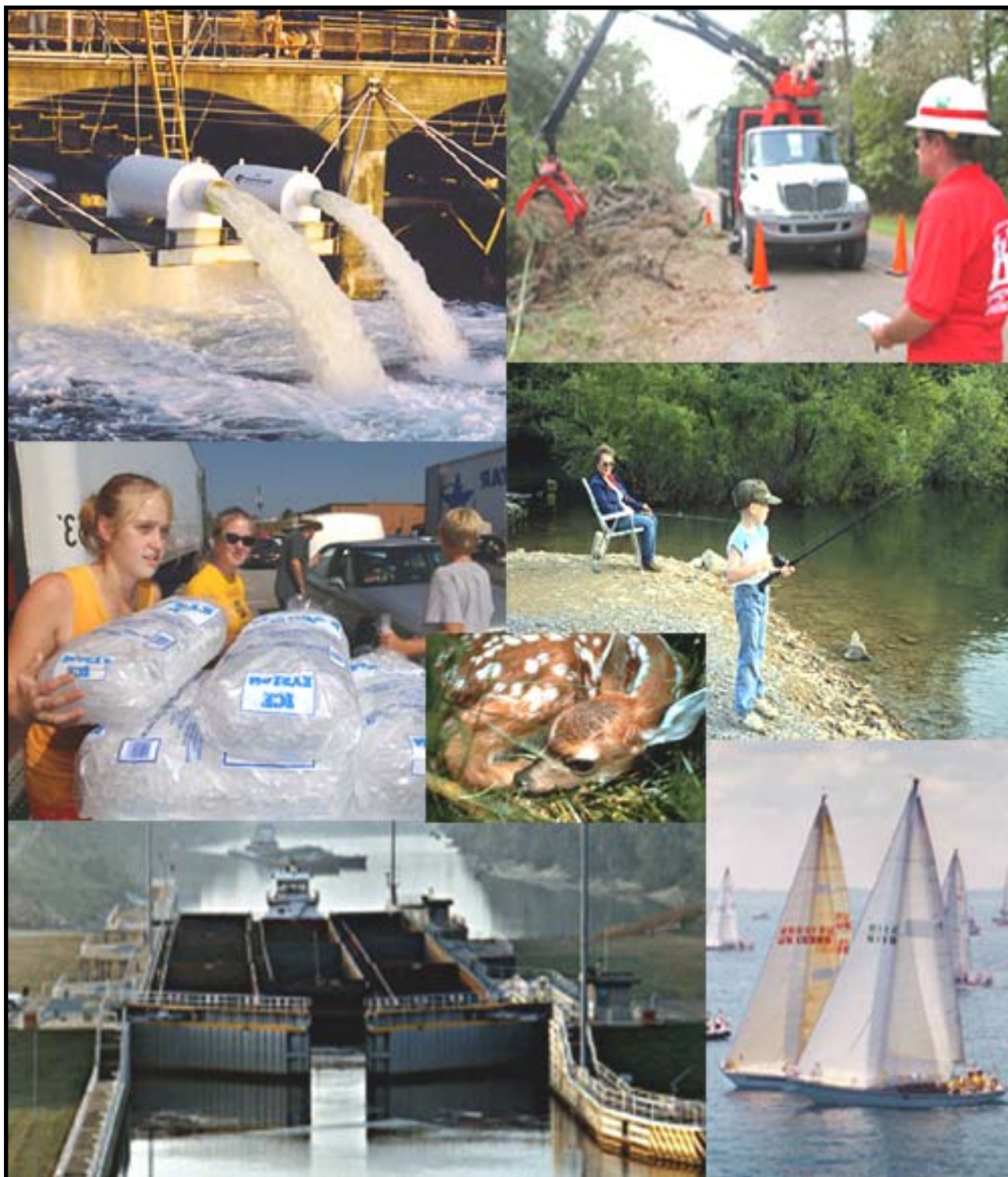




US Army Corps
of Engineers

2008 CIVIL WORKS PROGRAMS CUSTOMER SATISFACTION SURVEY



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USACE Organization Symbols¹

LRD	Great Lakes/Ohio River	LRB	Buffalo
		LRC	Chicago
		LRE	Detroit
		LRH	Huntington
		LRL	Louisville
		LRN	Nashville
		LRP	Pittsburgh
MVD	Mississippi Valley	MVK	Vicksburg
		MVM	Memphis
		MVN	New Orleans
		MVP	St Paul
		MVR	Rock Island
		MVS	St Louis
NAD	North Atlantic	NAB	Baltimore
		NAE	New England
		NAN	New York
		NAO	Norfolk
		NAP	Philadelphia
		NAU	Europe
NWD	North West	NWK	Kansas City
		NWO	Omaha
		NWP	Portland
		NWS	Seattle
		NWW	Walla Walla
POD	Pacific Ocean	POA	Alaska
		POF	Far East
		POH	Honolulu
		POJ	Japan
SAD	South Atlantic	SAC	Charleston
		SAJ	Jacksonville
		SAM	Mobile
		SAS	Savannah
		SAW	Wilmington
SPD	South Pacific	SPA	Albuquerque
		SPK	Sacramento
		SPL	Los Angeles
		SPN	San Francisco
SWD	South West	SWF	Fort Worth
		SWG	Galveston
		SWL	Little Rock
		SWT	Tulsa

¹ Organizations participating in 2008 Survey highlighted

EXECUTIVE SUMMARY

The third annual Civil Works Programs Customer Satisfaction Survey has been completed. A total of 1,459 customers participated in the 2008 survey. The Corps-wide response rate was 60 percent corresponding to an estimated sampling error of 1.3 percent.

Flood/Storm Damage Reduction customers comprise the largest proportion of the 2008 sample at 34 percent followed by Environmental (23%), Navigation customers (18%) and Water Quality/Supply (11%). The proportion of customers in each of the other service areas or business lines was well below ten percent. The majority of Corps Civil Works projects are in either Construction (28%) or Feasibility phase (25%). Eighteen percent were in O&M phase, 13% in PE&D and three percent in the Reconnaissance phase.

Civil Works customers are comprised of a wide variety of state and local agencies. Most are city and county governments and various governmental departments charged with the management of infrastructure relating to water resources. There were numerous departments of public works, water management districts, water and sewer authorities and departments of parks and recreation. Navigation customers included local port authorities and waterway user groups. There were also state agencies charged with the management of natural resources and emergency response.

The scope of the Civil Works Program encompasses a variety of types of services. Thus, customers are asked to rate Corps district performance in general service areas such as quality of products and services, timeliness, cost, etc. The 24 survey items are grouped into one of eight scales: 'Attitude', 'Products and Services', 'Corps Staff', 'Timely Service', 'Cost', 'Communication', 'Problem Solving' and 'Overall Satisfaction'. In addition a Composite Index score was calculated for each respondent.

The mean Composite score was very high at 4.25 on a scale from 1-5². All mean scores for the satisfaction scales were above 4.0 except Timeliness at 3.92 and Cost at 3.97. The highest rated service scale was 'Corps staff' at 4.43. The services that received the highest proportion of positive ratings in this year's survey were 'Technical Competency' at 93 percent high ratings and 'Listening to My Needs' and 'Treats Me as an Important Team Member' at 92 percent high ratings each. The items that elicited the greatest proportion of low ratings were 'Timely Services' and 'Meets My Schedule' at 12%, and 'Cost of Services' at 11% low ratings.

Three items in the survey can be viewed as 'bottom line' indicators of customer satisfaction are Items 'Your Overall Level of Customer Satisfaction', 'I Would Recommend the Corps' and 'The Corps Would be My Choice for Future Services'. These items received at least 78% satisfactory ratings and only five to six percent low ratings.

The survey allows customers to provide comments on each service area as well as provide general comments concerning Corps services. The survey item that received the greatest number of positive comments was 'Overall Satisfaction' (191 customers).

² Items rated on a 5-point Likert scale where 1=Low and 5=High.

Two measures of relationship dynamics received a significant number of positive comments. They were 'Responsiveness' (135 customers) and 'Customer Focus' (97 customers). The items that received the largest number of negative comments were 'Timely Service' (159), 'Cost of Services' (127) and 'Meets My Schedule' (117).

The most frequent positive general comment conveyed 'Compliments to individuals/staff' (321 customers). A large number of positive comments concerned the relationship between the customer and the district staff. As last year the two issues that received the greatest number of negative comments concerned the impact of Corps bureaucracy/policies and the federal funding/budget process. A total of 126 customers stated that COE bureaucracy or policies had a negative impact on project cost, timeliness, or overall project execution. Sixty customers complained about the federal funding process for Civil Works projects. Again this year although customers complained about the impact of Corps policies and the lack of funding, they did not penalize their districts at all. Many made statements to the effect: 'My district did the best they could given the lack of funds or being hamstrung by Corps requirements'. The next most frequent negative comment concerned 'staff continuity or turnover'. The other areas of services that received a large number of negative comments were 'Communications', 'HQUSACE Support' and 'Staff performance'.

Comparative analyses were conducted to examine ratings by business line and project phase. Statistically significant differences in ratings were found for all eight satisfaction scales. A clear pattern emerged in these comparisons. Water Quality/Supply customers were consistently the most satisfied. Comparisons of ratings by project phase revealed statistically significant differences in ratings were found for 'Timeliness' and 'Overall Satisfaction'. Customers whose projects were in O&M phase were significantly more satisfied than those in Feasibility phase.

Civil Works Program customer ratings have been relatively stable since the survey was first launched in 2006. There were no statistically significant differences in mean scale scores and there were only two instances of significant differences among individual survey items. They included Item S12: 'Meets My Schedule', and Item 20: 'Timeliness in Addressing Problems'. And in both cases there was an improvement over 2006 ratings.

Corporately Civil Works Program customers are largely satisfied with Corps' services. Costs and timeliness are the two greatest sources of Civil Works customer dissatisfaction. These issues appear to be closely tied to customer dissatisfaction with Corps requirements and policies as well as the Federal funding process. Measures of staff services and relationship dynamics received the highest ratings. This illustrates the strong relationships that exist between Corps staff and their customers as does the number of compliments paid to Corps staff. Corps managers seem to have clearly conveyed to customers the nature of the obstacles they face in their project execution. USACE should corporately address internal policies and requirements as well as the funding process to the extent possible. The numbers of complaints on these issues has increased significantly since 2007. They are clearly a systemic problems reaching across all districts and business lines.

§1. INTRODUCTION

§1.1 BACKGROUND

This report summarizes the results of the Corps of Engineers Civil Works (CW) Programs Directorate Customer Satisfaction Survey. HQUSACE is the coordinating office for the Corps' Civil Works Survey and has appointed Mobile District to manage the administration of the survey, perform statistical analysis and reporting of results. A memorandum from Steve Stockton, (Acting) Chief CW Directorate, was transmitted to all Major Subordinate Commands (MSCs) 10 December 2008. The memo contained guidance for administration of the 2008 Survey within all districts having a CW mission. Corps Districts were to complete administration of their customer survey by 23 February 2009. Each District was required to develop their customer list as a comprehensive enumeration of all organizations served by the district in 2008. Districts are responsible for integrating the survey process into ongoing management activities involving its customers. Individual components were encouraged to perform their own analyses and take action as necessary in response to customer feedback.

§1.2. SURVEY METHODOLOGY

The survey guidance and memorandum from Mr. Stockton were posted on the Corps of Engineers Civil Works Programs Directorate (CECW) Homepage as well as the URL link to the survey. Each District and MSC appointed an individual Customer Survey Manager (CSM) to act as primary point of contact to CECW for the execution of the survey. Each district CSM is responsible for overseeing the administration of the survey within their organization. District CSMs are also charged with monitoring the feedback provided by their customers to ensure reliability of the CECW database and to respond to any urgent issues surfaced by their customers. Districts were instructed to send each customer an e-mail invitation from their District commander containing a URL link to the survey and instructions on completing the survey. The staff was instructed to contact all non-respondents to encourage their participation so as to ensure a high response rate and minimize sampling error.

The standardized 2008 Civil Works Programs Customer Survey instrument consists of two sections. The first section contains customer demographic information (customer name, organization, project name and district evaluated). Section two contains 24 satisfaction questions in a structured response format in which customer satisfaction is measured on a 5-point Likert scale as follows: 'Very Dissatisfied' (1), 'Dissatisfied' (2), 'Neutral' (3), 'Satisfied' (4) and 'Very Satisfied' (5). A blank explanation field solicits customer comments in each service area. Survey items are grouped within eight categories of services or scales. The scales include 'Attitude', 'Products and Services', 'Corps Staff', 'Timely Service', 'Cost and Affordability', 'Communication', 'Problem Solving' and 'Overall Satisfaction'. The final portion of the survey solicits general customer comments. A copy of the survey instrument may be viewed in Appendix A or by 'CTRL-clicking' on the following link: <http://surveys.usace.army.mil/civilworks/>.

§2. RESULTS OF 2008 SURVEY

§2.1 CUSTOMER DEMOGRAPHICS

The USACE Civil Works Program customer base included 2,448 customers; an aggregate 25% increase over last year. District population increases were attributable to either 1) expansion in district CW program; 2) changes in the way the survey was administered (e.g.: inclusion of lower level and multiple staff vs just agency head); or 3) the district population simply more accurately reflects the true population this year vs last. There was notable variability among district population sizes. Population sizes ranged from as few as N=18 for Honolulu District to a high of N=293 for New Orleans District.

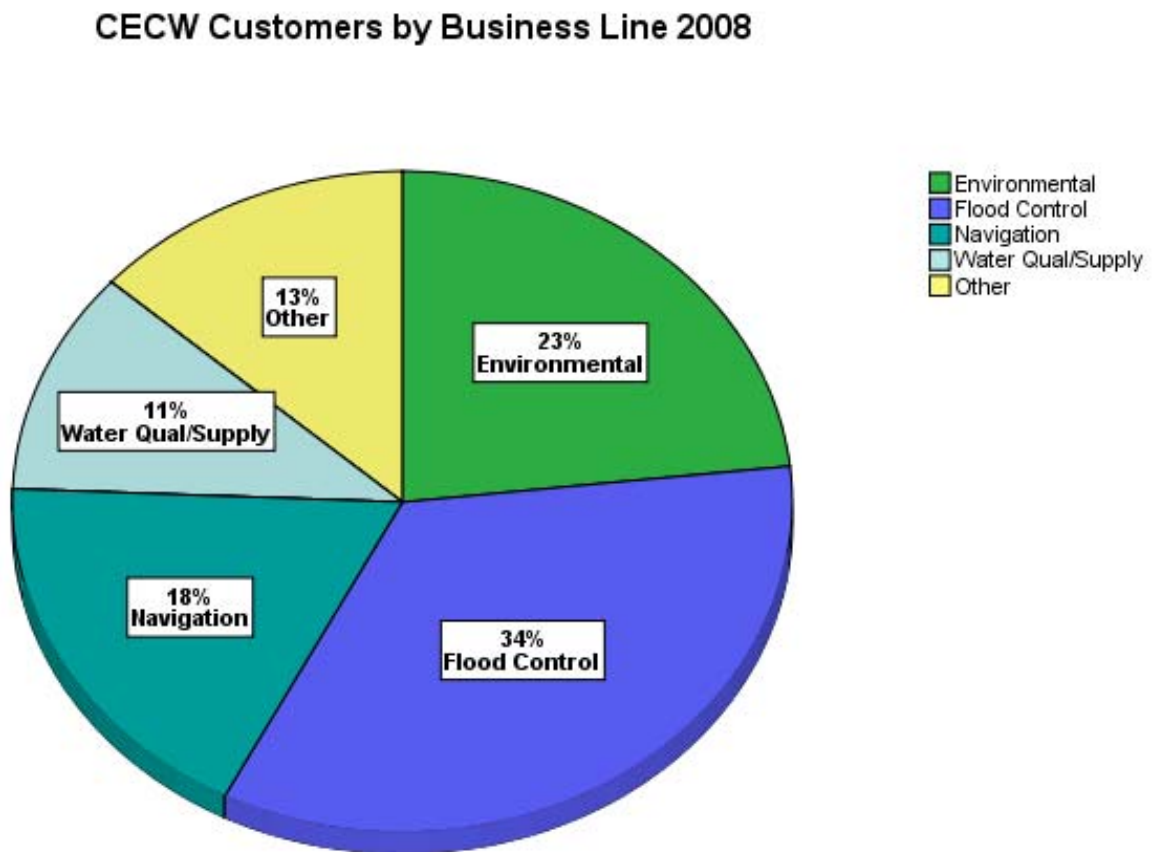
A total of 1,459 customers participated in the 2008 survey. This represents a 37% increase over last year's sample size; due to the aforementioned increased population sizes for some districts as well as notable increases in response rates for almost all districts. The Corps-wide response rate was 59.7 percent for an estimated sampling error of +/- 1.3 percent. Response rates varied among districts, ranging from 32% for New England District to as high as 100 percent for Nashville District. The average response rate for larger districts was 62 percent; for smaller districts it was 60 percent.

The importance of the principle of obtaining an unbiased representative sample cannot be overstated. In order to increase the reliability of the data collected and corresponding confidence in the conclusions drawn, it is critical for districts to include their comprehensive CW customer population and to strive for as high a response rate as possible. The sampling error associated with a small sample taken from a small population can be unacceptably high calling into question conclusions drawn from that data. At the corporate level we can have a great deal of confidence in our conclusions since our sampling error is extremely low. When we disaggregate the data into districts we must be cognizant of whether the district successfully obtained a representative sample of their customer base as indicated by their district sampling error. For example one district's population size was 34. They received 12 responses for a response rate of 35%. Their sampling error was 18%. Clearly conclusions must be drawn with caution from this sample. Another consideration is whether the district actually included their entire customer base in the survey. If their list of invitees was not complete, then the data obtained cannot be used to characterize the level of satisfaction of their entire customer base.

All data summary tables in this report show the number of valid responses for each survey item i.e., the percentage of responses of all participants who answered the question. Since customers can elect to skip survey items or select 'NA', the totals for each item summary may not be the same as the total number of survey participants. Fortunately, the proportion of non-responses for nearly all items was well under five percent. The exception was in the area of cost (items 13-15).

We categorize USACE Civil Works customers by their **primary** category of service. The service areas are aligned to the Civil Works Program business lines. CW business lines include: Emergency Management, Environmental, Flood/Storm Damage Reduction, Hydropower, Navigation, Recreation, Regulatory and Water Quality/Supply. Flood/Storm Damage Reduction customers comprise the largest proportion of the 2008

sample at 34 percent followed by Environmental (23%), Navigation (18%) and Water Quality/Supply customers (11%). The proportion of customers in the other business lines was well below ten percent each. A number of customers had multiple projects underway so were classified under the 'Multiple' business line. Almost half of those categorized in the 'Other' business line had projects under the 'Planning Assistance to States' program. Table 1 shows customers by business line. Specific project types for the 64 'Other' customers are displayed in Table 2.



'Other' includes Emergency Mgmt, Hydropower, Recreation, Regulatory & 'Other'

Figure 1: Primary Business Line

Table 1: Primary Business Line

<u>Business Line</u>	<u>#</u>	<u>%</u>
Emergency Mgmt	35	2.4
Environmental	338	23.2
Flood Control	498	34.1
Hydropower	19	1.3
Navigation	263	18.0
Recreation	21	1.4
Regulatory	7	0.5
Water Quality/Supply	159	10.9
Multiple Lines	49	3.4
Other	64	4.4
Unspecified	6	0.4
Total	1459	100.0

Table 2: 'Other' Business Lines

<u>Business - Other</u>	<u>#</u>	<u>%</u>
Bayonne Bridge Study	1	1.6
Beneficial Use of Dredged Material	1	1.6
Border Protection	1	1.6
Emergency work eruption of Mt St Helens	1	1.6
Facilities Management	1	1.6
Facilities protection	1	1.6
Facility Construction	5	7.8
Geologic Research	1	1.6
Infrastructure rehabilitation	1	1.6
Land Resources	3	4.7
PAS	29	45.3
RAP	2	3.1
Real Estate	1	1.6
River Basin Study	4	6.3
Section 595 - Infrastructure	1	1.6
Stormwater Project	1	1.6
Tech Assistance	2	3.1
Transportation projects	4	6.3
Watershed Project	4	6.3
Total	64	100.0

Project Managers were asked to identify the phase of their projects. The majority of Corps Civil Works projects are in either Construction (28%) or Feasibility phase (25%). Eighteen percent were in O&M phase, 13% in PE&D and three percent in the Reconnaissance phase. The remainder were either 'multiple project customers' or their project did not conform to standard Corps Civil Works project phases.

Table 3: Project Phase

<u>Project Phase</u>	<u>#</u>	<u>%</u>
Recon	50	3.4
Feasibility	363	24.9
PE&D	192	13.2
Construction	407	27.9
O&M	264	18.1
Multiple	82	5.6
Other/NA	95	6.5
Unspecified	6	0.4
Total	1459	100.0

Civil Works customers are comprised of a wide variety of state and local agencies. The vast majority are city and county governments and various governmental departments charged with the management of infrastructure relating to water resources. For example, there were numerous departments of public works, water management districts, water and sewer authorities and departments of parks and recreation. Navigation customers included local port authorities and waterway user groups. There were also a number of state agencies charged with the management of natural resources and emergency response. A few districts included some Interagency International Support customers (IIS) such as Coast Guard and US Fish & Wildlife Service. A complete listing of specific customer organizations and project names is provided in Appendix C, Tables C-1 and C-2.

The survey included all Civil Works Districts. These districts work within the eight CONUS Corps Divisions. TransAtlantic Center, Afghanistan Division and the three Gulf Region Division districts did not participate as they do not have a Civil Works mission. The greatest proportion of responses was received from customers served by the Mississippi Valley and Great Lakes/ Ohio River Divisions at 31% and 15% respectively. New Orleans District had the highest number of responses among districts at eleven percent of the Corps-wide sample.

Table 4: Corps Divisions

<u>Division</u>	<u>#</u>	<u>%</u>
Great Lakes/ Ohio River (LRD)	225	15.4
Mississippi Valley (MVD)	448	30.7
North Atlantic (NAD)	127	8.7
North West (NWD)	129	8.8
Pacific Ocean (POD)	32	2.2
South Atlantic (SAD)	206	14.1
South Pacific (SPD)	165	11.3
South West (SWD)	127	8.7
Total	1459	100.0

Table 5: Corps Districts

District	#	%	District	#	%
Buffalo	28	1.9	Portland	14	1.0
Chicago	25	1.7	Seattle	33	2.3
Detroit	44	3.0	Walla Walla	12	0.8
Huntington	36	2.5	Alaska	19	1.3
Louisville	39	2.7	Honolulu	13	0.9
Nashville	25	1.7	Charleston	22	1.5
Pittsburgh	28	1.9	Jacksonville	79	5.4
Vicksburg	32	2.2	Mobile	38	2.6
Memphis	89	6.1	Savannah	21	1.4
New Orleans	155	10.6	Wilmington	46	3.2
St Paul	59	4.0	Albuquerque	13	0.9
Rock Island	45	3.1	Sacramento	64	4.4
St Louis	68	4.7	Los Angeles	57	3.9
Baltimore	31	2.1	San Francisco	31	2.1
New England	7	0.5	Fort Worth	53	3.6
New York	33	2.3	Galveston	25	1.7
Norfolk	42	2.9	Little Rock	28	1.9
Philadelphia	14	1.0	Tulsa	21	1.4
Kansas City	33	2.3	Total	1459	100.0
Omaha	37	2.5			

§2.2 SURVEY ITEMS AND SCALES

The scope of the Civil Works Program is very broad and encompasses a wide variety of types of services. Civil Works projects include construction as well as O&M services. Environmental projects may range from habitat restoration to stormwater infrastructure improvement. Other Civil Works projects include municipal or regional water supply, hydropower, flood control and emergency management services. Because of the wide range of types of services it is not possible to assess specific services in a comprehensive survey such as this. Instead customers are asked to rate Corps district performance in general service areas such as quality of products and services, timeliness, cost, communications, staff performance and problem solving.

There are 24 questionnaire items which measure general areas of customer satisfaction. The items are grouped into one of eight scales: 'Attitude', 'Products and Services', 'Corps Staff', 'Timely Service', 'Cost and Affordability', 'Communication', 'Problem Solving', and 'Overall Satisfaction'. The 'Problem Solving' scale was newly added to the 2007 survey. In addition a Composite Index score was calculated for each respondent. This value is a simple unweighted average of the 24 satisfaction indicators.

The mean Composite score was very high at 4.25 on a scale from 1-5³. All mean scores for the satisfaction scales were above 4.0 except for Timeliness at 3.92 and Cost at 3.97. The highest rated service area was Staff services at 4.43. The following table depicts mean scores for each customer satisfaction scale.

Table 6: Satisfaction Scales

<u>Item Scales</u>	<u>Corps Avg</u>
Composite Index	4.25
Attitude	4.38
Services	4.26
Staff	4.43
Timeliness	3.92
Cost	3.97
Communication	4.32
Problem-Solving	4.23
Overall	4.25

³ Items rated on a 5-point Likert scale where 1=Low and 5=High.

For purposes of the following discussion, response categories '1' ('Very Dissatisfied') and '2' ('Dissatisfied') will be collapsed together and referred to as the 'Low' category representing negative responses. Similarly, categories '4' ('Satisfied') and '5' ('Very Satisfied') will be collapsed and designated the 'High' category, representing positive responses. A score of '3' labeled 'Neutral' in the survey may be interpreted as mid-range or noncommittal.

The per-item response rate was very high, i.e., few customers left items blank. In fact, all but three items received at least a 95 percent response from the sample of 1,459 respondents. The exceptions to this were in the area of cost/financial services where 12-13% of customers did not provide ratings for these services.

The majority of responses (62 percent or more) were positive for all survey questions. The services that received the highest proportion of positive ratings in this year's survey were S9: 'Technical Competency' at 93 percent high ratings and S2: 'Listening to My Needs' and S4: 'Treats Me as an Important Team Member' at 92 percent high ratings each. The items that elicited the greatest proportion of low ratings were S11: 'Timely Services' and S12: 'Meets My Schedule' at 12% low ratings, and S14: 'Cost of Services' at 11% low ratings. Ratings for the individual items that comprise each scale are shown in Table 7. The first column beneath each response category represents the frequency or number of responses and the second column shows the percentage of valid responses⁴.

Three of the more critical items in the survey as 'bottom line' indicators of customer satisfaction are Items S22: 'Your Overall Level of Customer Satisfaction', S23: 'I Would Recommend the Corps' and S24: 'Would be Your Choice for Future Services'. These items received at least 78% satisfactory ratings while only five to six percent of customers provided low ratings. Note the relatively large proportion (17%) of customers who fall in the 'Neutral' category for S24: 'Would Choose the Corps for Future Work'. These noncommittal customers represent a critical subgroup of customers that warrant attention. These customers may migrate to either the satisfied or dissatisfied category depending on their future experiences with the Corps organization serving them. Detailed responses to these indicators (before collapsing categories) are displayed in Table B-1 of Appendix B so extreme responses can be identified ('Very Low' or 'Very High').

⁴ If customers select NA or fail to rate an item, the number of valid responses will be less than the total number of respondents (1,459).

Table 7: Item Ratings

		<u>Low</u>		<u>Neutral</u>		<u>High</u>		<u>Total</u>	
<u>Survey Items</u>		<u>#</u>	<u>%</u>	<u>#</u>	<u>%</u>	<u>#</u>	<u>%</u>	<u>#</u>	<u>%</u>
Attitude									
S1	Customer Focus	62	4.3	78	5.4	1310	90.3	1450	100.0
S2	Listening to My Needs	50	3.5	66	4.6	1332	92.0	1448	100.0
S3	Reliability	100	6.9	130	9.0	1215	84.1	1445	100.0
S4	Treats Me as Team Member	35	2.4	77	5.4	1327	92.2	1439	100.0
S5	Flexible to My Needs	83	5.8	135	9.4	1214	84.8	1432	100.0
Services									
S6	Quality Products	61	4.4	127	9.2	1187	86.3	1375	100.0
S7	Satisfying My Requirements	49	3.6	157	11.7	1141	84.7	1347	100.0
Staff									
S8	Responsiveness	48	3.3	84	5.8	1314	90.9	1446	100.0
S9	Technical Competency	22	1.5	74	5.1	1346	93.3	1442	100.0
S10	Managing Effectively	90	6.4	132	9.4	1188	84.3	1410	100.0
Timeliness									
S11	Timely Service	165	11.6	204	14.3	1055	74.1	1424	100.0
S12	Meets My Schedule	171	12.2	224	16.0	1004	71.8	1399	100.0
Cost									
S13	Financial Info	64	5.3	184	15.2	961	79.5	1209	100.0
S14	Cost of Services	131	11.0	318	26.7	741	62.3	1190	100.0
S15	Focus on My Budget	64	5.3	221	18.4	916	76.3	1201	100.0
Communication									
S16	Keeps Me Informed	71	4.9	117	8.1	1248	86.9	1436	100.0
S17	Corps' Documents	28	2.0	114	8.2	1255	89.8	1397	100.0
S18	Corps' Correspondence	35	2.5	114	8.0	1275	89.5	1424	100.0
Problem-Solving									
S19	Notifies Me of Problems	57	4.1	125	9.1	1197	86.8	1379	100.0
S20	Timely Addressing Problems	93	6.7	158	11.3	1142	82.0	1393	100.0
S21	Problem Resolution	69	5.0	162	11.7	1158	83.4	1389	100.0
Overall									
S22	Overall Satisfaction	84	5.8	103	7.2	1252	87.0	1439	100.0
S23	I Recommend the Corps	65	4.7	160	11.5	1171	83.9	1396	100.0
S24	My Choice for Future Work	69	5.0	235	17.2	1064	77.8	1368	100.0

Green: Greatest Proportion of High Ratings

Red: Greatest Proportion of Low Ratings

§2.3 CUSTOMER COMMENTS

The survey instrument includes a blank ‘explanation’ field for each item. Customers used this field to elaborate on their ratings. The survey specifically asked customers to explain any low ratings (‘Dissatisfied’ or ‘Very Dissatisfied’). In addition they had the opportunity to provide general comments or suggestions concerning Corps services at the end of the survey. All comments should be reviewed carefully for two reasons. First, survey participants rarely take the time to offer comments and when they do, they typically feel fairly strongly about the issue they are addressing. And secondly, customers tend to provide very detailed and useful information on how Corps services can be improved.

An extremely large number of respondents (941 or 64%) submitted comments; either comments regarding a survey item, general comments or both. Each respondent’s entire set of comments was evaluated for its overall tenor. Of the 941 customers who provided comments almost one-half (462) provided overall favorable comments, 173 (18%) made negative comments and 251 (27%) customers’ comments contained mixed information (positive and negative statements). A small number of customer comments (55 customers) were neither positive nor negative but were informational in nature only (e.g. description of project details).

The survey item that received the greatest number of positive comments was ‘Overall Satisfaction’ (191 customers). Two measures of relationship dynamics received a significant number of positive comments. They were ‘Responsiveness’ (135 customers) and ‘Customer Focus’ (97 customers). The three items that received the largest number of negative comments concerned cost and timeliness: ‘Timely Service’ (159 customers), ‘Cost of Services’ (127), and ‘Meets my Schedule’ (117). A similar pattern is seen in the ‘General Comments’ submitted by customers.

The most frequent positive general comments were ‘Compliments to individuals/staff’ (321 customers). A large number of positive comments concerned the relationship between customer and district (‘Great relationship/partnership’). Surprisingly several customers also provided positive feedback on the survey itself and expressed gratitude for the opportunity to provide their feedback.

The issue that received the greatest number of negative comments concerned the impact of Corps’ policies or requirements. A total of 70 customers stated that Corps policies/requirements had a negative impact either on project cost, timeliness, district flexibility, or overall project execution. A significant number of customers complained about the federal funding process for Civil Works projects as well as the negative impact of ‘Corps bureaucracy’. The next most frequent negative comment concerned ‘staff continuity or turnover’. The other areas of services that received a large number of negative comments were ‘communications’, ‘HQUSACE Support’ and ‘staff performance’.

A summary of all comments is shown below. Note that the total number of comments exceeds 941 as most customers mentioned several issues.

Table 8: Item Comments

<u>Survey Item</u>		<u>Positive</u>	<u>Negative</u>	<u>Mixed</u>
S1	Customer Focus	97	40	27
S2	Listening to My Needs	76	30	18
S3	Reliability	43	89	29
S4	Treats Me as Team Member	78	29	16
S5	Flexible to My Needs	47	78	21
S6	Quality Products	69	33	22
S7	Satisfying My Requirements	53	37	10
S8	Responsiveness	135	35	39
S9	Technical Competency	95	26	17
S10	Managing Effectively	60	84	21
S11	Timely Service	42	159	33
S12	Meets My Schedule	37	117	21
S13	Financial Info	27	60	11
S14	Cost of Services	22	127	9
S15	Focus on My Budget	42	38	4
S16	Keeps Me Informed	84	56	19
S17	Corps' Documents	35	24	14
S18	Corps' Correspondence	26	20	8
S19	Notifies Me of Problems	46	31	8
S20	Timeliness Addressing Problems	30	46	9
S21	Problem Resolution	41	30	14
S22	Overall Satisfaction	191	28	27
S23	I Recommend the Corps	38	33	33
S24	My Choice for Future Work	95	59	30

Table 9: Additional Comments

<u>Additional Comments</u>	<u>Positive</u>	<u>Negative</u>	<u>Tot</u>
Staff	321	31	352
Relationship / Partnership	71	8	79
Corps Policy / Requirements	0	70	70
Communications	25	41	66
Federal Funding / Process	0	60	60
COE Bureaucracy - Impact on Project	0	56	56
Staff Continuity / Turnover	5	51	56
Professionalism	48	0	48
HQ Support	0	36	36
Improvement in Services	28	6	34
Workload Management	0	31	31
Environmental Services	14	15	29
Regulatory Services/ Permits	8	21	29
A/E (Contractor) Services	11	15	26
Status Reports	12	14	26
Review Process	0	25	25
CECW Customer Survey	23	1	24

<u>Additional Comments</u>	<u>Positive</u>	<u>Negative</u>	<u>Tot</u>
Project Progress	5	18	23
Cost Control	1	21	22
MSC Support	0	22	22
Contracting Process (esp Bidding)	3	16	19
Design Services	6	13	19
Studies	1	18	19
Community Satisfaction	12	6	18
Innovation	9	9	18
Inter-Agency Coordination (Proj partners)	13	5	18
QAQC	5	13	18
Field Office Support	16	1	17
District Autonomy (sufficient)	0	16	16
Navigation Services	10	6	16
District Support	14	1	15
INTRA-Agency Coordination (w/in district)	1	12	13
Dredging Services	7	5	12
Operations Services	10	2	12
Overhead charges	0	12	12
Small Project Work	0	11	11
Construction Services	2	8	10
Feasibility Study Process	0	9	9
Legal Services	0	9	9
Planning Services	2	7	9
Cost Estimating	0	8	8
Emergency Management	8	0	8
Dredge Material Disposal Process / Sites	2	5	7
Real Estate Services	3	4	7
Acronyms / Corps-speak	0	6	6
Outreach / Public Involvement	4	2	6
PCA issues	0	6	6
Accountability	0	5	5
Financial actions (Invoicing, reimbursement)	0	5	5
H&H	2	3	5
Regionalization/ 'One Door'	1	4	5
Congressional support	0	4	4
District Websites	4	0	4
FDR Services	4	0	4
Geo-tech Services	1	3	4
Proactive	2	2	4
Project Closeout / Punchlist Items	0	4	4
Project Scope (Changes/Developmt)	1	3	4
Sr Mgmt Support	0	4	4
Transparency	1	3	4
ASA_CW / DA Support	0	3	3
Communications in Writing	0	3	3
District Cmdr Continuity	0	3	3
Risk Tolerance	0	3	3
Salmon Recovery Activities	0	3	3
Advocating Projects to Congress / Admin	0	2	2
Can-Do Attitude	0	2	2
Cultural resources	1	1	2

<u>Additional Comments</u>	<u>Positive</u>	<u>Negative</u>	<u>Tot</u>
Economic Analyses	0	2	2
ERDC Services	0	2	2
IT Services	0	2	2
OMB Involvement	0	2	2
PAS Program	1	1	2
PDT Meetings / Teleconferences	0	2	2
Reservoir / Water Level Mgmt	0	2	2
Safety Focus	0	2	2
Sec 108 requests	1	1	2
Shore protection	1	1	2
Value Engineering	0	2	2
Water Supply Projects	1	1	2
As-Built drawings	0	1	1
Beach Fix' Model	0	1	1
Beach Nourishment Services	1	0	1
DBE Process	0	1	1
DrChecks	1	0	1
Engineering Services	1	0	1
HEP Model	0	1	1
Maps	1	0	1
Master Planning	1	0	1
Native American Interests	1	0	1
PPA Model	0	1	1
Section 106 Program	0	1	1
Section 206 Program	0	1	1
Section 592 Program	1	0	1
Section 594 Program	0	1	1
Section 595 Program	1	0	1
Site Location	0	1	1
Warranty Support	0	1	1
Watershed Mgmt	1	0	1

§3.0 Comparison of Ratings by Customer Subgroups

Consistency in delivery of services is an important strategic goal. To assess the extent to which we accomplish this goal we should determine whether we provide quality services across all business lines and project phases. Several analyses were conducted to detect whether there were any specific customer subgroups that might be more or less satisfied than others so that management efforts may directly target the source of good or poor performance. These analyses can reveal any hidden pockets of very satisfied or dissatisfied customers that may be obscured in the aggregation of Corps-wide ratings. This data provides managers a more in-depth context in which to evaluate customer ratings individually and in the aggregate.

§3.1 Ratings by Business Line

The first analysis compares customer satisfaction ratings by Corps Civil Works business lines. Originally there was eight business line categories plus an 'Other' and a 'Multiple' category. Since some business line categories contain relatively few customers it was necessary to combine categories to perform statistical comparisons. Hydropower, Regulatory, Recreation, 'Multiple' and 'Other' were combined into one category designated 'Other'. Hence the final five categories for comparative analyses are: 'Environmental' (Env), 'Flood Damage Reduction' (FDR), 'Navigation' (Nav), 'Water Quality/Supply' (WQual), and 'Other'. Recall customers who selected 'Other' specified projects under the 'Planning Assistance to States' program or received atypical or specialized services.

Ratings for all scales and the Composite Index were examined. Statistically significant differences in ratings were found for all eight satisfaction scales. A clear pattern emerged in these comparisons as illustrated in the graphs below (Figure 2). Water Quality/Supply customers were consistently the most satisfied. Additionally these differences were large enough to be statistically significant at $\alpha = .05$. A detailed table presenting mean ratings and sample sizes by service area is located in Appendix Table B-2.

Table 10: Ratings by Business Line

<u>Scale</u>	<u>Statistically Significant Differences</u>
Composite	WQual > Env, FDR & Other
Attitude	WQual > Env & Other
Services	WQual & Nav > Env & Other
	WQual > FDR
Staff	WQual > Env, FDR & Other
Timeliness	WQual > Env, FDR, Nav & Other
Cost	WQual > Env & FDR
Communication	WQual & Nav > Env & Other
	WQual > FDR
Problem Solving	WQual > Env, FDR & Other
Overall	WQual & Nav > Env & FDR
	WQual > Other

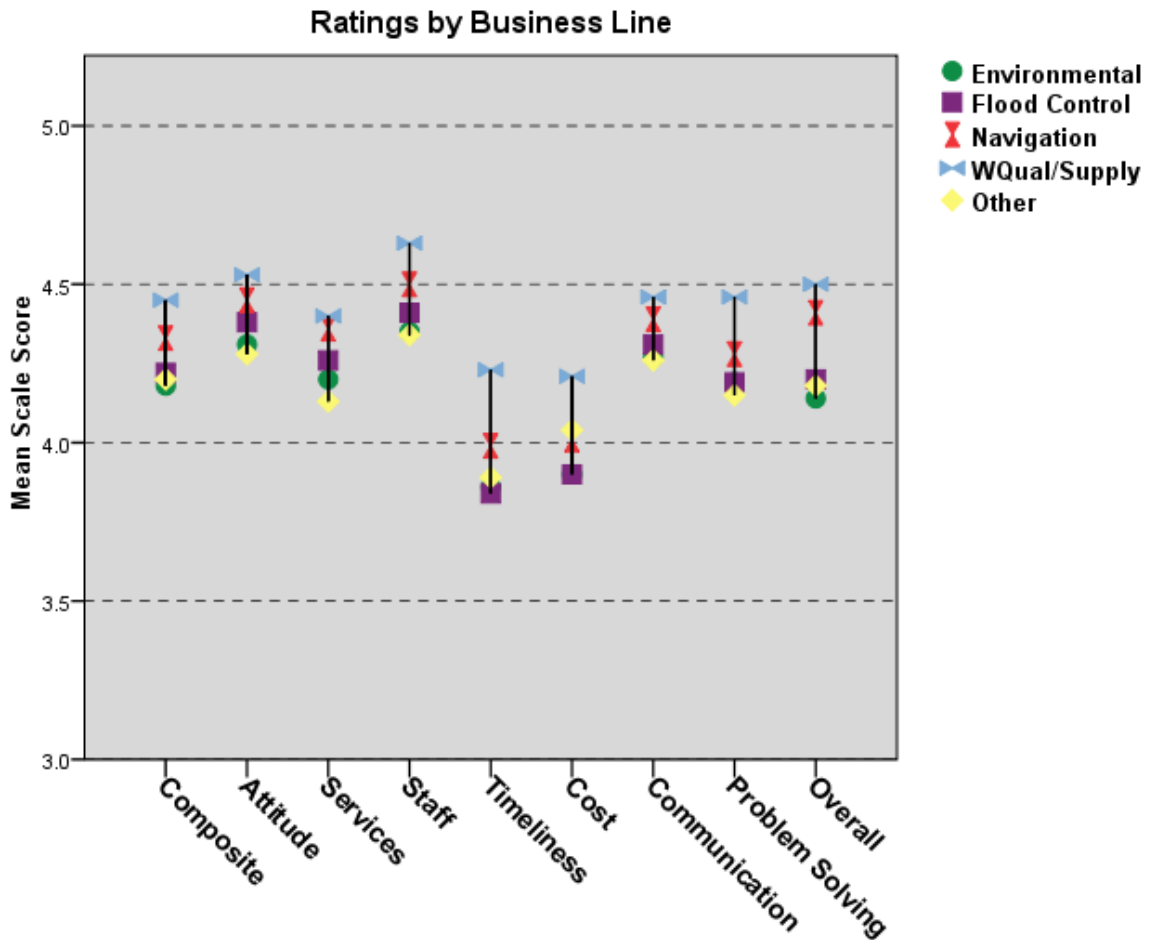


Figure 2: Ratings by Business Line

§3.2 Ratings by Project Phase

Comparisons of mean scale and index scores by project phase were performed to detect differences among phases and to determine whether any of these differences are statistically significant. Project phases included Reconnaissance, Feasibility, PE&D, Construction and O&M. Statistically significant differences in ratings were found for two scales: 'Timeliness' and 'Overall'. Customers whose projects were in O&M phase were significantly more satisfied than those in Feasibility phase. Table B-3 in Appendix B displays mean subgroup scores and sample sizes.

Table 11: Ratings by Project Phase

<u>Scale</u>	<u>Statistically Significant Differences</u>
INDEX	None
Attitude	None
Services	None
Staff	None
Timeliness	O&M > Feasibility
Cost	None
Communication	None
Problem Solving	None
Overall	O&M > Feasibility

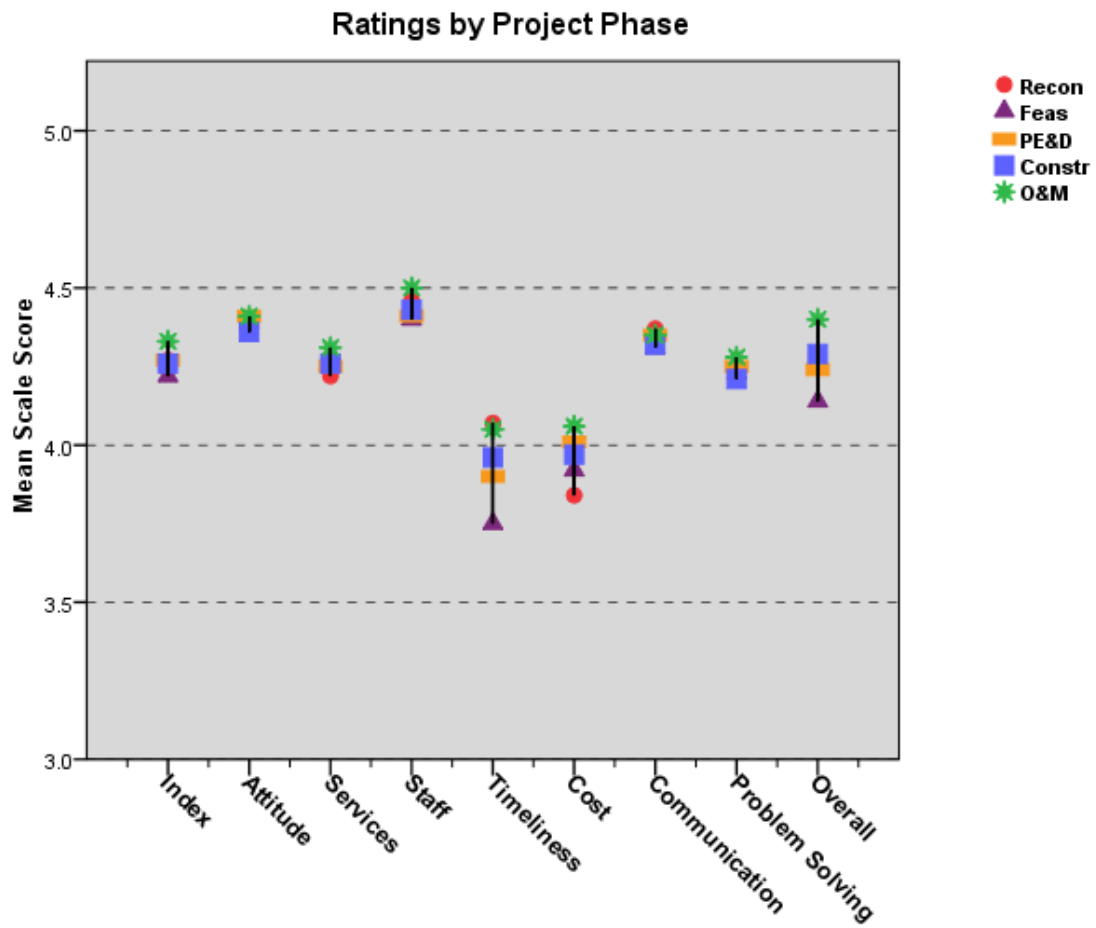


Figure 3: Ratings by Project Phase

§3.3 Comparisons of Ratings by Year

The CECW Survey has been conducted for three years. The current analyses examined the change in ratings from 2006 to 2008. Survey scales and individual items were examined. The 'Problem Solving' scale was added in 2007 so no data is available for the 2006 period. Tables 12 and 13 display the distribution of responses by business line and MSC for each year. The distribution of responses by district is shown in Appendix B, Table B-4.

Table 12: Customers by Business Line and Year

	2006		2007		2008		Total	
<u>Business Line</u>	<u>#</u>	<u>%</u>	<u>#</u>	<u>%</u>	<u>#</u>	<u>%</u>	<u>#</u>	<u>%</u>
Emergency Mgmt	23	3.1	17	1.6	35	2.4	75	2.3
Environmental	132	17.5	303	28.6	338	23.3	773	23.7
Flood Control	182	24.2	328	31.0	498	34.3	1008	30.9
Hydropower	11	1.5	16	1.5	19	1.3	46	1.4
Navigation	154	20.5	189	17.9	263	18.1	606	18.6
Recreation	14	1.9	22	2.1	21	1.4	57	1.7
Regulatory	34	4.5	10	0.9	7	0.5	51	1.6
Water Qual/Supply	88	11.7	87	8.2	159	10.9	334	10.2
Other	115	15.3	86	8.1	64	4.4	265	8.1
Multiple	0	0.0	0	0.0	49	3.4	49	1.5
Total	753	100.0	1058	100.0	1453	100.0	3264	100.0

Table 13: Customers by MSC and Year

	2006		2007		2008		Total	
<u>MSC</u>	<u>#</u>	<u>%</u>	<u>#</u>	<u>%</u>	<u>#</u>	<u>%</u>	<u>#</u>	<u>%</u>
LRD	113	15.0	238	22.5	225	15.4	576	17.6
MVD	108	14.3	169	15.9	448	30.7	725	22.2
NAD	86	11.4	94	8.9	127	8.7	307	9.4
NWD	52	6.9	120	11.3	129	8.8	301	9.2
POD	33	4.4	27	2.5	32	2.2	92	2.8
SAD	164	21.8	204	19.2	206	14.1	574	17.5
SPD	105	13.9	113	10.7	165	11.3	383	11.7
SWD	92	12.2	95	9.0	127	8.7	314	9.6
Total	753	100.0	1060	100.0	1459	100.0	3272	100.0

Relatively few differences were found over the past three years. There were no differences in mean scale scores at all. The graphic below displays scale comparisons. There were only two instances of significant differences among individual survey items. They included Item S12: 'Meets My Schedule', and Item 20: timeliness in Addressing Problems'. And in both cases there was an improvement over 2006 ratings. Tables B-4 and B-5 in Appendix B displays mean scale and item scores by survey year.

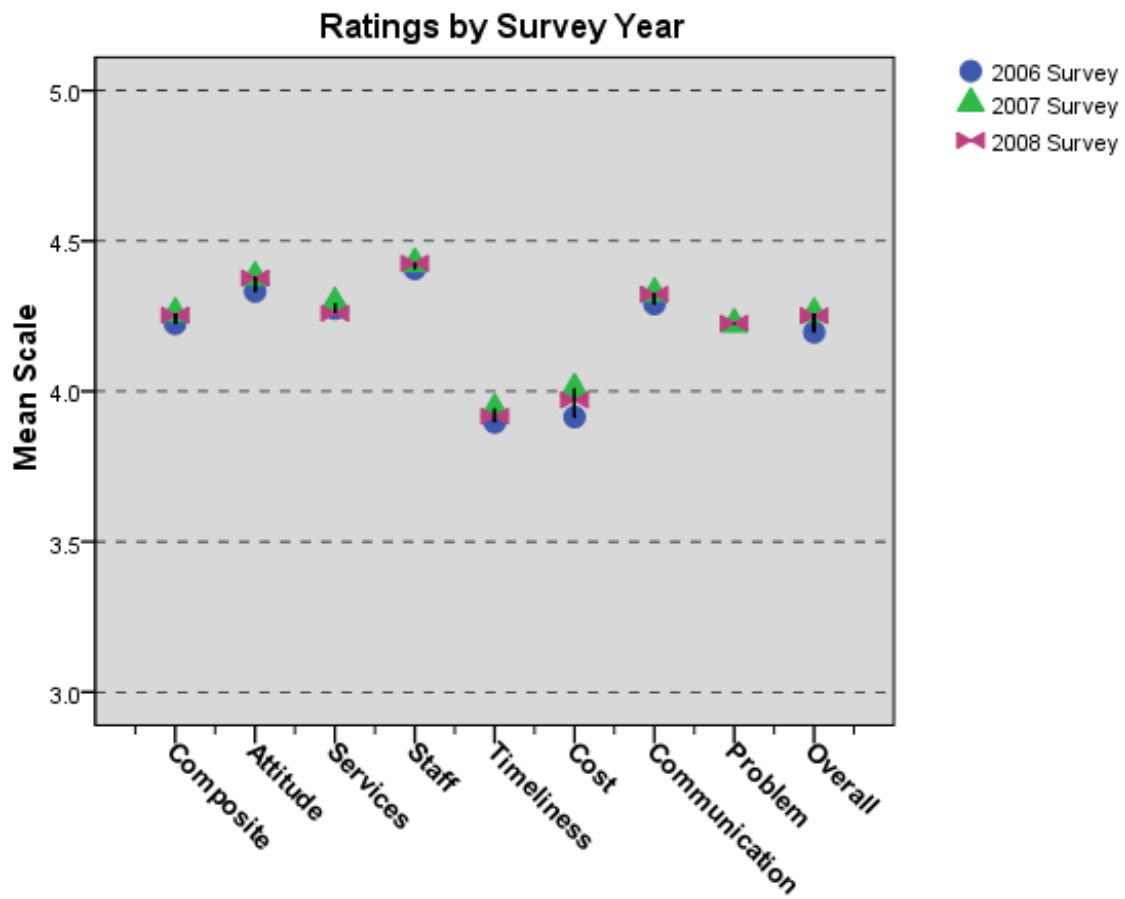


Figure 4: Ratings by Survey Year

§4. SUMMARY

A total of 1,459 customers participated in the 2008 survey. This represents a 37% increase over last year's sample size; due to increased population sizes for some districts as well as notable increases in response rates for almost all districts. The Corps-wide response rate was 59.7 percent for an estimated sampling error of 1.3 percent. Response rates varied among districts, ranging from 32% for New England District to 100 percent for Nashville District. The average response rate for larger districts was 62 percent; for smaller districts it was 60 percent.

USACE Civil Works customers are classified by their primary category of service aligned to the Civil Works Program business lines. Flood/Storm Damage Reduction customers comprise the largest proportion of the 2008 sample at 34 percent followed by Environmental (23%), Navigation (18%) and Water Quality/Supply customers (11%). The proportion of customers in the other business lines was well below ten percent each. A number of customers had multiple projects underway and were classified under the 'Multiple' business line. Almost half of those categorized in the 'Other' business line had projects under the 'Planning Assistance to States' program.

The majority of Corps Civil Works projects are in either Construction (28%) or Feasibility phase (25%). Eighteen percent were in O&M phase, 13% in PE&D and three percent in the Reconnaissance phase. The remainder were either 'multiple project customers' or their project did not conform to standard Corps Civil Works project phases.

The vast majority of Civil Works customers are comprised of city and county governments and various governmental departments charged with the management of infrastructure relating to water resources. There were numerous departments of public works, water management districts, water and sewer authorities and departments of parks and recreation. Navigation customers included local port authorities and waterway user groups. There were also a number of state agencies charged with the management of natural resources and emergency response. A few districts included some Interagency International Support customers (IIS) such as Coast Guard and US Fish & Wildlife Service.

The survey included all Civil Works Districts. These districts work within the eight CONUS Corps Divisions. The greatest proportion of responses was received from customers served by the Mississippi Valley and Great Lakes/ Ohio River Divisions at 31% and 15% respectively. New Orleans District had the highest number of responses among districts at eleven percent of the Corps-wide sample.

The CECW Survey consists of 24 questionnaire items which measure general areas of customer satisfaction. The items are grouped into one of eight scales: 'Attitude', 'Products and Services', 'Corps Staff', 'Timely Service', 'Cost and Affordability', 'Communication', 'Problem Solving', and 'Overall Satisfaction'. In addition a Composite Index score was calculated for each respondent.

The mean Composite score was very high at 4.25 on a scale from 1-5⁵. All mean scores for the satisfaction scales were above 4.0 except for Timeliness at 3.92 and Cost at 3.97. The highest rated service area was Staff services at 4.43.

The majority of responses (62 percent or more) were positive for all survey questions. The services that received the highest proportion of positive ratings in this year's survey were S9: 'Technical Competency' at 93 percent high ratings and S2: 'Listening to My Needs' and S4: 'Treats Me as an Important Team Member' at 92 percent high ratings each. The items that elicited the greatest proportion of low ratings were S11: 'Timely Services' and S12: 'Meets My Schedule' at 12% low ratings, and S14: 'Cost of Services' at 11% low ratings.

Three of the more critical items in the survey as 'bottom line' indicators of customer satisfaction are Items S22: 'Your Overall Level of Customer Satisfaction', S23: 'I Would Recommend the Corps' and S24: 'Would be Your Choice for Future Services'. These items received at least 78% satisfactory ratings while only five to six percent of customers provided low ratings. Note the relatively large proportion (17%) of customers who fall in the 'Neutral' category for S24: 'Would Choose the Corps for Future Work'. These noncommittal customers represent a critical subgroup of customers that warrant attention. These customers may migrate to either the satisfied or dissatisfied category depending on their future experiences with the Corps organization serving them.

The survey instrument includes a blank 'explanation' field for each item. Customers used this field to elaborate on their ratings. The survey specifically asked customers to explain any low ratings ('Dissatisfied' or 'Very Dissatisfied'). In addition they had the opportunity to provide general comments or suggestions concerning Corps services at the end of the survey. All comments should be reviewed carefully for two reasons. First, survey participants rarely take the time to offer comments and when they do, they typically feel fairly strongly about the issue they are addressing. And secondly, customers tend to provide very detailed and useful information on how Corps services can be improved.

An extremely large number of respondents (941 or 64%) submitted comments; either comments regarding a survey item, general comments or both. Each respondent's entire set of statements was evaluated for its overall tenor. Of the 941 customers who provided comments, almost one-half (462) provided overall favorable comments, 173 (18%) made negative comments and 251 (27%) customers' comments contained mixed information (positive and negative statements). A small number of customer comments (55 customers) were neither positive nor negative but were informational in nature only (e.g. description of project details).

The survey item that received the greatest number of positive comments was 'Overall Satisfaction' (191 customers). Two measures of relationship dynamics received a significant number of positive comments. They were 'Responsiveness' (135 customers) and 'Customer Focus' (97 customers). The three items that received the largest number of negative comments concerned cost and timeliness: 'Timely Service' (159 customers), 'Cost of Services' (127), and 'Meets my Schedule' (117). A similar pattern is seen in the 'General Comments' submitted by customers.

⁵ Items rated on a 5-point Likert scale where 1=Low and 5=High.

The most frequent positive general comments were 'Compliments to individuals/staff' (321 customers). A large number of positive comments concerned the relationship between customer and district ('Great relationship/partnership').

The issues that received the greatest number of negative comments concerned the impact of Corps' policies or requirements. A total of 70 customers stated that Corps policies/requirements had a negative impact either on project cost, timeliness, district flexibility, or overall project execution. Sixty customers complained about the federal funding process and 56 complained about the negative impact of 'Corps bureaucracy' on their projects. Again this year although customers complained about the impact of Corps policies/bureaucracy and the lack of funding, they did not penalize their districts at all. Many made statements to the effect: 'My district did the best they could given the lack of funds or being hamstrung by Corps requirements'. The next most frequent negative comment concerned 'staff continuity or turnover'. The other areas of services that received a large number of negative comments were 'communications', 'HQUSACE Support' and 'staff performance'.

Consistency in delivery of services is an important strategic goal. Several analyses were conducted to detect whether there were any specific customer subgroups that might be more or less satisfied than others so that management efforts may directly target the source of good or poor performance. Hydropower, Regulatory, Recreation, 'Multiple' and 'Other' were combined into one category designated 'Other'. Hence ratings were compared among five categories: 'Environmental', 'Flood Damage Reduction', 'Navigation', 'Water Quality/Supply', and 'Other'. Statistically significant differences in ratings were found for all eight satisfaction scales. A clear pattern emerged in these comparisons. Water Quality/Supply customers were consistently the most satisfied.

Comparisons of mean scale and Index scores by project phase revealed statistically significant differences in ratings for two scales: 'Timeliness' and 'Overall'. Customers whose projects were in O&M phase were significantly more satisfied than those in Feasibility phase.

The final analyses examined the change in ratings from 2006 to 2008. Survey scales and individual items were examined. Relatively few differences were found over the three years the survey has been performed. There were no differences in mean scale scores at all. Furthermore, there were only two instances of significant differences among individual survey items. They included Item S12: 'Meets My Schedule', and Item 20: 'Timeliness in Addressing Problems'. And in both cases there was an improvement over 2006 ratings.

Civil Works Program customer ratings have been relatively stable since the survey was first launched in 2006. Corporately our data indicates that customers are largely satisfied with Corps' services. Costs and timeliness are the two greatest sources of Civil Works customer dissatisfaction. These issues appear to be closely tied to customer dissatisfaction with Corps requirements and policies as well as the Federal funding process. Measures of staff services and relationship dynamics received the highest ratings. This illustrates the strong relationships that exist between Corps staff and their customers as does the number of compliments paid to Corps staff. A significant number of customers comment that they have a great deal of confidence in their district staff but

that the districts are hamstrung by USACE policies and funding obstacles that undermine their project execution. Corps managers seem to have clearly conveyed to customers the nature of the obstacles they face in their project execution. USACE should corporately address internal policies and requirements as well as the funding process to the extent possible. The groundswell of opinion on these issues has increased significantly since 2007. They are clearly a systemic problems reaching across all districts and business lines.

APPENDIX A

Survey Instrument

OMB No.: 0710-0001 Expires: 30 September 2009

The public reporting burden for this collection of information is estimated to be approximately 10 minutes per response. You may send comments regarding this burden estimate or any other aspect of this survey to:

US Army Engineer District, Mobile
ATTN: PM-I (Linda Peterson)
109 Saint Joseph St
Mobile, AL 36602

Respondents should be aware that notwithstanding any other provision of law, no person shall be subject to any penalty for failing to comply with a collection of information if it does not display a currently valid OMB control number. Response to this survey is **Voluntary**. If you do not respond, it will not affect any current or future dealings you may have with the USACE in any way.

Data from this survey will be used by the District to improve services to our customers. The data will also be compiled nationally and aggregate results will be posted on the Corps of Engineers Civil Works Program Directorate Homepage accessible via the following link: <http://www.usace.army.mil/inet/functions/cw/>. Respondents will not be identified by name in the reports posted on this public website. The information collected in this survey is subject to release under guidelines set forth under the Privacy Act and Freedom of Information Act (5 U.S.C. § 552 (a) and (b)).



US Army Corps
of Engineers

2008 Civil Works Customer Satisfaction Survey

Section I - Customer Profile

Name: (Optional)

Last:

First:

Title:

Your Email Address:

Organization:

Project Name:

USACE District Being Evaluated

Please select the USACE District that you will be rating. If you are rating more than one District, you will need to submit a separate survey for each one.

Please Select One

Section II - Customer Survey

The US Army Corps of Engineers is committed to improving our services to you and would like to know how well we're doing. Please rate our performance over the past year. Your straightforward answers will help us to improve our service to you. Please indicate your level of satisfaction with the following services. You may select 'NA' if the question is not applicable to your project. **We would greatly appreciate a brief explanation of any negative ratings. Thank you for your time.**

Attitude		Very Dissatisfied	Dissatisfied	Neutral	Satisfied	Very Satisfied	NA	Explanation of ratings.
1.	The Corps of Engineers commitment to ensuring customer satisfaction.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
2.	Listening to my needs.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	

<http://surveys.usace.army.mil/civilworks/>

4/23/2009

3.	Reliability of the Corps and follow-through on commitments.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
4.	Treating me as an important member of the team.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
5.	Displaying flexibility in responding to my needs.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
Product and Services		Very Dissatisfied	Dissatisfied	Neutral	Satisfied	Very Satisfied	NA	Explanation of ratings.
6.	Delivering quality products and services.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
7.	Incorporating my requirements into the Corps' products and services.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
Corps Staff		Very Dissatisfied	Dissatisfied	Neutral	Satisfied	Very Satisfied	NA	Explanation of ratings.
8.	Responsiveness of Corps Staff.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
9.	Technical competency of Corps staff.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
10.	Managing projects and programs effectively.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
Timely Service		Very Dissatisfied	Dissatisfied	Neutral	Satisfied	Very Satisfied	NA	Explanation of ratings.
11.	Providing services in a timely manner.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
12.	Meeting our schedules.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
Cost and Affordability		Very Dissatisfied	Dissatisfied	Neutral	Satisfied	Very Satisfied	NA	Explanation of ratings.
13.	Quality of financial information I receive.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
14.	Cost of Corps' products and services.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
15.	Sensitivity to my budget constraints.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
Communication		Very Dissatisfied	Dissatisfied	Neutral	Satisfied	Very Satisfied	NA	Explanation of ratings.
16.	Always keeping me well informed.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
17.	Quality of Corps of Engineers' documents.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
18.	Clarity and conciseness of Corps							

	correspondence.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
Problem Solving		Very Dissatisfied	Dissatisfied	Neutral	Satisfied	Very Satisfied	NA	Explanation of ratings.
19.	Notifying me in a timely manner if a problem occurs.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
20.	Addressing problems in a timely manner.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
21.	Resolving my concerns.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
Overall Satisfaction		Very Dissatisfied	Dissatisfied	Neutral	Satisfied	Very Satisfied	NA	Explanation of ratings.
22.	My Overall satisfaction with Corps products and services.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
23.	I would recommend the Corps of Engineers.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
24.	The Corps of Engineers would be my choice for future projects and services.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	

Overall Comments/Suggestions

Submit

Reset

APPENDIX B

Statistical Details

Table B-1: Survey Items – Details

		<u>Very Low</u>		<u>Low</u>		<u>Neutral</u>		<u>High</u>		<u>Very High</u>		<u>Total</u>	
		<u>#</u>	<u>%</u>	<u>#</u>	<u>%</u>	<u>#</u>	<u>%</u>	<u>#</u>	<u>%</u>	<u>#</u>	<u>%</u>	<u>#</u>	<u>%</u>
Attitude													
S1	Customer Focus	11	0.8	51	3.5	78	5.4	550	37.9	760	52.4	1450	100.0
S2	Listening to My Needs	11	0.8	39	2.7	66	4.6	475	32.8	857	59.2	1448	100.0
S3	Reliability	20	1.4	80	5.5	130	9.0	530	36.7	685	47.4	1445	100.0
S4	Treats Me as Team Member	7	0.5	28	1.9	77	5.4	393	27.3	934	64.9	1439	100.0
S5	Flexible to My Needs	16	1.1	67	4.7	135	9.4	506	35.3	708	49.4	1432	100.0
Services													
S6	Quality Products	13	0.9	48	3.5	127	9.2	567	41.2	620	45.1	1375	100.0
S7	Satisfying My Requirements	12	0.9	37	2.7	157	11.7	518	38.5	623	46.3	1347	100.0
Staff													
S8	Responsiveness	10	0.7	38	2.6	84	5.8	421	29.1	893	61.8	1446	100.0
S9	Technical Competency	7	0.5	15	1.0	74	5.1	426	29.5	920	63.8	1442	100.0
S10	Managing Effectively	17	1.2	73	5.2	132	9.4	519	36.8	669	47.4	1410	100.0
Timeliness													
S11	Timely Service	44	3.1	121	8.5	204	14.3	562	39.5	493	34.6	1424	100.0
S12	Meets My Schedule	45	3.2	126	9.0	224	16.0	537	38.4	467	33.4	1399	100.0
Cost													
S13	Financial Info	19	1.6	45	3.7	184	15.2	518	42.8	443	36.6	1209	100.0
S14	Cost of Services	25	2.1	106	8.9	318	26.7	434	36.5	307	25.8	1190	100.0
S15	Focus on My Budget	13	1.1	51	4.2	221	18.4	490	40.8	426	35.5	1201	100.0
Communication													
S16	Keeps Me Informed	18	1.3	53	3.7	117	8.1	545	38.0	703	49.0	1436	100.0
S17	Corps' Documents	6	0.4	22	1.6	114	8.2	601	43.0	654	46.8	1397	100.0
S18	Corps' Correspondence	7	0.5	28	2.0	114	8.0	600	42.1	675	47.4	1424	100.0
Problem-Solving													
S19	Notifies Me of Problems	11	0.8	46	3.3	125	9.1	521	37.8	676	49.0	1379	100.0
S20	Timely Addressing Problems	20	1.4	73	5.2	158	11.3	544	39.1	598	42.9	1393	100.0
S21	Problem Resolution	19	1.4	50	3.6	162	11.7	559	40.2	599	43.1	1389	100.0
Overall													
S22	Overall Satisfaction	12	0.8	72	5.0	103	7.2	555	38.6	697	48.4	1439	100.0
S23	I Recommend the Corps	18	1.3	47	3.4	160	11.5	456	32.7	715	51.2	1396	100.0
S24	My Choice for Future Work	18	1.3	51	3.7	235	17.2	420	30.7	644	47.1	1368	100.0

Table B-2: Mean Scale Scores by Business Line

		EM	Envir	FDR	Hydro	Nav	Rec	Reg	WQual /Supply	Other	Multiple	Total
Composite	Mean	3.97	4.18	4.22	4.43	4.33	4.40	4.31	4.45	4.20	4.16	4.26
	N	35	337	496	19	263	21	7	159	63	49	1449
Attitude	Mean	4.05	4.31	4.38	4.47	4.45	4.45	4.49	4.53	4.32	4.22	4.38
	N	35	337	496	19	263	21	7	159	63	49	1449
Services	Mean	3.94	4.20	4.26	4.36	4.36	4.38	4.29	4.40	4.17	4.03	4.26
	N	32	330	476	11	256	17	7	150	61	44	1384
Staff	Mean	4.17	4.35	4.41	4.47	4.50	4.55	4.33	4.63	4.31	4.36	4.43
	N	35	337	496	19	262	20	7	158	63	49	1446
Timeliness	Mean	3.63	3.86	3.84	4.18	3.99	4.21	3.86	4.23	3.86	3.87	3.92
	N	34	332	492	17	257	19	7	157	62	46	1423
Cost	Mean	3.85	3.90	3.90	4.37	4.01	4.41	4.43	4.21	3.99	3.96	3.97
	N	26	305	438	10	223	17	5	145	59	41	1269
Communication	Mean	3.98	4.27	4.31	4.46	4.39	4.50	4.43	4.46	4.24	4.27	4.33
	N	35	337	493	19	261	20	7	159	61	49	1441
Problem-Solving	Mean	3.73	4.19	4.19	4.42	4.28	4.35	4.19	4.46	4.25	4.11	4.23
	N	35	326	478	19	257	19	7	155	62	47	1405
Overall	Mean	3.95	4.14	4.20	4.39	4.41	4.47	4.14	4.50	4.20	4.13	4.25
	N	35	334	493	18	259	21	7	159	63	48	1437

Table B-3: Mean Satisfaction Scores by Phase

		Recon	Feasibility	PE&D	Construct	O&M	Multiple	Other/NA	Total
Composite	Mean	4.27	4.22	4.27	4.26	4.33	4.16	4.26	4.26
	N	49	363	192	406	264	82	93	1449
Attitude	Mean	4.38	4.39	4.41	4.36	4.41	4.26	4.36	4.38
	N	49	363	192	406	264	82	93	1449
Services	Mean	4.22	4.29	4.25	4.26	4.31	4.09	4.17	4.26
	N	46	350	180	393	246	80	89	1384
Staff	Mean	4.46	4.40	4.41	4.43	4.50	4.36	4.38	4.43
	N	49	363	192	405	263	81	93	1446
Timeliness	Mean	4.07	3.75	3.90	3.96	4.05	3.86	4.01	3.92
	N	49	359	188	401	255	81	90	1423
Cost	Mean	3.84	3.92	4.01	3.97	4.06	3.88	4.05	3.97
	N	40	333	179	373	202	74	68	1269
Communication	Mean	4.37	4.31	4.35	4.32	4.35	4.27	4.30	4.32
	N	49	363	192	404	261	81	91	1441
Problem-Solving	Mean	4.25	4.23	4.25	4.21	4.28	4.14	4.22	4.23
	N	45	353	185	398	254	82	88	1405
Overall	Mean	4.29	4.14	4.24	4.29	4.40	4.13	4.26	4.25
	N	48	361	190	406	259	81	92	1437

Mean >= 4.00 Green

3.00<=Mean<=3.99 Amber

Mean < 3.00 Red

Items in **bold** are statistically significant at $\alpha = .05$.

Table B-4: Customers by District by Year

	<u>2006</u>		<u>2007</u>		<u>2008</u>		<u>Total</u>	
<u>District</u>	<u>#</u>	<u>%</u>	<u>#</u>	<u>%</u>	<u>#</u>	<u>%</u>	<u>#</u>	<u>%</u>
LRB	3	0.4	38	3.6	28	1.9	69	2.1
LRC	14	1.9	13	1.2	25	1.7	52	1.6
LRE	30	4.0	44	4.2	44	3.0	118	3.6
LRH	17	2.3	49	4.6	36	2.5	102	3.1
LRL	17	2.3	18	1.7	39	2.7	74	2.3
LRN	11	1.5	47	4.4	25	1.7	83	2.5
LRP	21	2.8	29	2.7	28	1.9	78	2.4
MVK	11	1.5	15	1.4	32	2.2	58	1.8
MVM	25	3.3	30	2.8	89	6.1	144	4.4
MVN	24	3.2	65	6.1	155	10.6	244	7.5
MVP	27	3.6	30	2.8	59	4.0	116	3.5
MVR	11	1.5	16	1.5	45	3.1	72	2.2
MVS	10	1.3	13	1.2	68	4.7	91	2.8
NAB	18	2.4	29	2.7	31	2.1	78	2.4
NAE	11	1.5	8	0.8	7	0.5	26	0.8
NAN	26	3.5	16	1.5	33	2.3	75	2.3
NAO	24	3.2	37	3.5	42	2.9	103	3.1
NAP	7	0.9	4	0.4	14	1.0	25	0.8
NWK	0	0.0	33	3.1	33	2.3	66	2.0
NWO	27	3.6	35	3.3	37	2.5	99	3.0
NWP	4	0.5	20	1.9	14	1.0	38	1.2
NWS	15	2.0	22	2.1	33	2.3	70	2.1
NWW	6	0.8	10	0.9	12	0.8	28	0.9
POA	21	2.8	16	1.5	19	1.3	56	1.7
POH	12	1.6	11	1.0	13	0.9	36	1.1
SAC	15	2.0	25	2.4	22	1.5	62	1.9
SAJ	24	3.2	17	1.6	79	5.4	120	3.7
SAM	27	3.6	43	4.1	38	2.6	108	3.3
SAS	17	2.3	35	3.3	21	1.4	73	2.2
SAW	81	10.8	84	7.9	46	3.2	211	6.4
SPA	13	1.7	16	1.5	13	0.9	42	1.3
SPK	31	4.1	35	3.3	64	4.4	130	4.0
SPL	27	3.6	43	4.1	57	3.9	127	3.9
SPN	34	4.5	19	1.8	31	2.1	84	2.6
SWF	32	4.2	27	2.5	53	3.6	112	3.4
SWG	36	4.8	30	2.8	25	1.7	91	2.8
SWL	18	2.4	22	2.1	28	1.9	68	2.1
SWT	6	0.8	16	1.5	21	1.4	43	1.3
Total	753	100.0	1060	100.0	1459	100.0	3272	100.0

Table B-5: Mean Scale Scores by Survey Year

<u>Scales</u>		<u>2006</u>	<u>2007</u>	<u>2008</u>	<u>Total</u>
Attitude	Mean	4.33	4.38	4.38	4.37
	N	751	1058	1455	3264
Services	Mean	4.27	4.29	4.26	4.27
	N	714	1024	1390	3128
Staff	Mean	4.41	4.43	4.43	4.42
	N	752	1055	1452	3259
Timeliness	Mean	3.90	3.94	3.92	3.92
	N	742	1041	1429	3212
Cost	Mean	3.91	4.01	3.97	3.97
	N	639	938	1275	2852
Communication	Mean	4.29	4.33	4.32	4.32
	N	751	1053	1447	3251
Problem-Solving	Mean	*	4.22	4.23	4.23
	N		1032	1411	2443
Overall	Mean	4.20	4.26	4.25	4.24
	N	749	1051	1443	3243
Composite	Mean	4.22	4.26	4.25	4.25
	N	753	1059	1455	3267

*Problem Solving scale added in 2007.

Mean ≥ 4.00 Green

$3.00 \leq \text{Mean} \leq 3.99$ Amber

Mean < 3.00 Red

Items in **bold** are statistically significant at $\alpha = .05$.

Table B-6: Mean Item Scores by Survey Year^{6,7}

Survey Item		2006	2007	2008	Total
S1 Customer Focus	Mean	4.31	4.36	4.38	4.36
	N	725	1056	1450	3231
S2 Listening to My Needs	Mean	4.43	4.48	4.47	4.47
	N	731	1055	1448	3234
S3 Reliability	Mean	4.16	4.23	4.23	4.22
	N	719	1050	1445	3214
S4 Treats Me as Team Member	Mean	4.53	4.55	4.54	4.54
	N	740	1046	1439	3225
S5 Flexible to My Needs	Mean	4.23	4.29	4.27	4.27
	N	732	1044	1432	3208
S6 Quality Products	Mean	4.24	4.28	4.26	4.26
	N	706	1003	1375	3084
S7 Satisfying My Requirements	Mean	4.32	4.31	4.26	4.29
	N	689	994	1347	3030
S8 Responsiveness	Mean	4.45	4.47	4.49	4.47
	N	749	1049	1446	3244
S9 Technical Competency	Mean	4.53	4.56	4.55	4.55
	N	743	1044	1442	3229
S10 Managing Effectively	Mean	4.24	4.24	4.24	4.24
	N	716	1022	1410	3148
S11 Timely Service	Mean		3.95	3.94	3.95
	N		1036	1424	2460
S12 Meets My Schedule	Mean	3.80	3.94	3.90	3.89
	N	716	1018	1399	3133
S13 Financial Info	Mean	4.04	4.12	4.09	4.09
	N	573	885	1209	2667
S14 Cost of Services	Mean	3.68	3.80	3.75	3.75
	N	597	873	1190	2660
S15 Focus on My Budget	Mean	4.00	4.10	4.05	4.06
	N	580	873	1201	2654
S16 Keeps Me Informed	Mean	4.29	4.30	4.30	4.30
	N	746	1051	1436	3233
S17 Corps' Documents	Mean	4.27	4.34	4.34	4.33
	N	582	1010	1397	2989
S18 Corps' Correspondence	Mean	4.35	4.34	4.34	4.34
	N	703	1036	1424	3163
S19 Notifies Me of Problems	Mean	4.30	4.32	4.31	4.31
	N	717	1006	1379	3102
S20 Timely Addressing Problems	Mean	3.99	4.18	4.17	4.13
	N	733	1007	1393	3133

⁶ Items in **bold** are statistically significant at $\alpha = .05$.

⁷ Item 11 changed & Problem Resolution (S21) added in 2007 Survey

<u>Survey Item</u>		<u>2006</u>	<u>2007</u>	<u>2008</u>	<u>Total</u>
S21 Problem Resolution	Mean		4.18	4.20	4.19
	N		1013	1389	2402
S22 Overall Satisfaction	Mean	4.20	4.30	4.29	4.27
	N	738	1049	1439	3226
S23 I Recommend the Corps	Mean	4.24	4.30	4.29	4.28
	N	682	1012	1396	3090
S24 My Choice for Future Work	Mean	4.13	4.21	4.18	4.18
	N	686	981	1368	3035

Mean >= 4.00 Green

3.00<=Mean<=3.99 Amber

Mean < 3.00 Red

APPENDIX C

Customer Organizations & Project List by District

Table C-1: Customer Organizations by District

District	Count	Agency	#
LRB	1	ARCADIS	1
	2	City of Buffalo, Dept of Public Works	1
	3	City of Cleveland	1
	4	City of Eastlake	1
	5	City of Mayfield Heights	1
	6	City of Stow, Ohio	1
	7	Cleveland City Planning Commission	1
	8	Cuyahoga County Planning Commission	1
	9	DEC	1
	10	Defiance County Commissioners	1
	11	Erie County (NY) Department of Public Works - Division of Highways	1
	12	International Joint Commission	1
	13	JS Marine Consulting, LLC	1
	14	Lake County Department of Utilities	1
	15	Northwest Ohio Flood Mitigation Partnership	1
	16	NYS Parks	1
	17	NYS Parks/Letchworth	1
	18	NYS-DEC	1
	19	Onondaga County	1
	20	PA Department of Conservation and Natural Resources	1
	21	Pa. State Parks	1
	22	Toledo Metropolitan Area Council of Governments	1
	23	Town of Hamburg, New York	1
	24	Unspecified	2
	25	USDA-NRCS	1
	26	Village of Valley View	1
	27	Village of Westfield	1
LRC	1	Chicago Department of Environment	2
	2	Chicago Department of Transportation	1
	3	Chicago dept zoning and land use planning	1
	4	City of Chicago	1
	5	Cook County Highway Department	1
	6	Forest Preserve District of Cook County	1
	7	Hammond Port Authority	1
	8	IL Department of Natural Resources	1
	9	Illinois Dept Natural Resources, Office of Water Resources	1
	10	Illinois International Port	1
	11	Indiana DNR	1
	12	Indiana DNR-Fish and Wildlife	1
	13	Lake County Forest Preserve	1
	14	Lake County, IL - Stormwater Management Commission	1
	15	LaPorte County Parks	1
	16	McHenry County Government	1
	17	MWRDGC	1
	18	North Park University	1
	19	Southeastern Wisconsin Regional Planning Commission	1
	20	Town of Griffith, Indiana 46319	1
	21	Unspecified	2
	22	Village of Libertyville	1
	23	Wetlands Research, Inc.	1

District	Count	Agency	#
LRE	1	Becher Hoppe Associates Inc.	1
	2	Brown County	1
	3	Burger Boat Company	1
	4	City of Ashland, Wisconsin	1
	5	City of Bayfield	1
	6	City of Biwabik	1
	7	City of Cloquet MN	1
	8	City of Duluth	1
	9	City of Fort Wayne, Indiana	1
	10	City of Fort Wayne	1
	11	City of Frankenmuth	1
	12	City of Hurley	1
	13	City of Mackinac Island	1
	14	City of Manistee	1
	15	City of Manistique	1
	16	City of Petoskey, Michigan	1
	17	City of South Haven	1
	18	City of St. Joseph	1
	19	Dock 63 NC and Red Arrow transport, Inc.	1
	20	Duluth Seaway Port Authority	1
	21	Frenchtown Charter Township Resort District Authority	1
	22	Genesee County Water and Waste	1
	23	Grand View Sanitary Dist	1
	24	Great Lakes Fishery Commission	1
	25	Holland Board of Public Works	1
	26	Macomb County Public Works	1
	27	Milwaukee Metropolitan Sewerage District	1
	28	MN DNR	1
	29	MN Pollution Control Agency	1
	30	MSA Professional Services, Inc	1
	31	Oneida Tribe of Indians in Wisconsin	1
	32	Ontonagon County Economic Development Corporation	1
	33	Pikes Bay Sanitary District	1
	34	Port of Milwaukee	1
	35	Saginaw County	1
	36	Strand Associates	1
	37	Town of La Pointe	1
	38	Town of Port Wing	1
	39	U.S. EPA Region 5	1
	40	USPHS/Indian Health Service	1
	41	Village of Ontonagon	1
	42	Village of Poplar	1
	43	Village of Superior, WI	1
	44	Wisconsin Department of Natural Resources	1
LRH	1	Belpre City	1
	2	Boone County Public Service District	1
	3	City of Gallipolis	1
	4	City of Huntington	1
	5	City of Louisville	1
	6	City of Marysville	1
	7	City of Milton	1
	8	City of Parkersburg	1

District	Count	Agency	#
	9	City of Richwood	1
	10	Eastern KY PRIDE, Inc.	1
	11	Flatwoods-Canoe Run Public Service District	1
	12	Hanover Village	1
	13	Huntington District Waterways Association	1
	14	Kanawha County Commission	1
	15	Logan County Commission	1
	16	Mayor Town of Grundy, Va.	1
	17	McDowell Co. CIAD and McDowell Co. Commission	2
	18	Mingo County Community Improvement Assessment District (CIAD)	1
	19	Morehead Utility Plant Board	1
	20	Muskingum Watershed Conservancy District	1
	21	New Martinsville Riverfront Development Committee	1
	22	New River Community Partners	1
	23	Northern Jackson County PSD	1
	24	Ohio Department of Natural Resources	1
	25	Ohio Environmental Protection Agency	1
	26	Pike County Fiscal Court	1
	27	Region 4 Planning and Development Council	1
	28	Regional Intergovernmental Council	1
	29	Town of Boone, NC	1
	30	Town of Marlinton	1
	31	Upper Guyandotte Watershed Association	1
	32	Village of Bloomingburg	1
	33	Village of New Albany Ohio	1
	34	Village of West Jefferson	1
	35	WV State Historic Preservation Office	1
LRL	1	Ambraw Levee	1
	2	Brevoort Levee Conservancy District	1
	3	Cincinnati Park Board	1
	4	Cincinnati Stormwater Management Utility	1
	5	city of anderson	1
	6	City of Covington	1
	7	City of Dayton, Ohio	3
	8	City of Harrodsburg	1
	9	City of Indianapolis Department of Public Works	2
	10	City of Mt. Sterling	1
	11	City of Shelbyville	1
	12	City of Sidney	1
	13	City of Springfield	3
	14	Clinton County	1
	15	England Pond Drainage District, Wabash River	1
	16	Gill Township Levee Association	1
	17	Honey Creek Dyke and Ditch Company	1
	18	Jackson County Public Schools	1
	19	Louisville and Jefferson County MSD	1
	20	Louisville Metro Parks	1
	21	Louisville Metropolitan Sewer District	1
	22	Mason J. Niblack Levee Association	1
	23	Metropolitan Sewer District	1
	24	Ohio River Greenway Development Commission	1
	25	Russell-Allison Drainage District	1

District	Count	Agency	#
	26	Sainte Marie Levee Drainage District	1
	27	University of Dayton	1
	28	Unspecified	4
	29	Village of Fairfax	1
	30	Wabash River Enhancement Corporation	1
	31	Yellow Springs & Miami Township CIC	1
LRN	1	City of Asheville, NC	1
	2	City of Bristol Tennessee	1
	3	City of Crossville	1
	4	City of Cumberland, Kentucky 40823	1
	5	City of Huntsville	1
	6	County of Lee, Virginia	1
	7	Crounse Corporation	1
	8	Department for Local Government	1
	9	Harlan County Fiscal Court	1
	10	Hopkinsville-Christian County Planning Commission	1
	11	Huntsville Madison County Marina and Port Authority (Ditto Landing)	1
	12	LENOWISCO	1
	13	Lyon County, KY	1
	14	Metro Government	1
	15	Metro Water Services	1
	16	Murfreesboro Parks and Recreation Department	1
	17	North Carolina Department of Environment and Natural Resources	1
	18	Pigeon Forge	1
	19	Southeastern Power Administration	1
	20	TDOT- Multimodal Transportation Resources Division	1
	21	Tn. Dept. Environment and Conservation	1
	22	Unspecified	3
	23	Virginia Department of Mines, Minerals and Energy	1
LRP	1	Advanced Hydro Solutions	1
	2	Allegheny County	1
	3	Alpha Associates, Incorporated	1
	4	Bankson Engineers, Inc.	1
	5	Brookfield Renewable Power	1
	6	Buckhannon Sewer Department	1
	7	Chartiers Valley District Flood Control Authority	1
	8	City of Girard, Ohio	1
	9	City of New Castle	1
	10	City of Salamanca	1
	11	City of Youngstown, OH Department of Public Works	1
	12	Gannett Fleming	1
	13	GenPower Development, LLC	1
	14	KLH Engineers	1
	15	Meyersdale Borough	1
	16	Municipal Authority of Westmoreland County	1
	17	Noble County Commissioners	1
	18	North Union Township	1
	19	Parks Township Municipal Authority	1
	20	Pleasant Hills Authority	1
	21	Trumbull County Sanitary Engineers	1
	22	Unspecified	2
	23	Washington County	1

District	Count	Agency	#
	24	Washington County Conservation District	1
	25	Washington County Watershed Alliance	1
	26	Widmer Engineering Inc., Connellsville, PA	1
	27	WV DNR	1
MVK	1	Arkansas Natural Resources Commission	1
	2	Arkansas State Highway and Transportation Department	1
	3	Arkansas Waterways Commission	1
	4	Bayou Meto Water Management District	1
	5	City of Forest	1
	6	City of McComb	1
	7	City of Natchez	1
	8	City Of Richland	1
	9	City of Tupelo	1
	10	City of Vicksburg	2
	11	Coahoma County Board of Supervisors	1
	12	Delta Council	1
	13	Fifth Louisiana Levee District	1
	14	Lake Providence Port Commission	1
	15	Madison County Wastewater Authority	2
	16	Miss. Dept. of Wildlife, Fisheries & Parks	1
	17	Mississippi Engineering Group, Inc.	1
	18	Mississippi Levee Board	2
	19	Neel-Schaffer, Inc.	1
	20	Ouachita Parish Police Jury	1
	21	Pearl River Basin Development District	1
	22	Philadelphia Utilities	1
	23	Red River Valley Association	2
	24	Red River Waterway Commission	1
	25	Tunica County Soil and Water Conservation District	2
	26	West Madison Utility District (WMUD) Madison, MS	1
	27	YMD Joint Water Management District	1
MVM	1	ANRC	1
	2	Ark Natural Resources Commission	1
	3	Arkansas Game and Fish Commission	3
	4	Arkansas Natural Resources Commission	1
	5	Arkansas Waterways Commission	1
	6	Bayou Meto Water Management District	4
	7	Big Lake Drainage Dist	1
	8	CBP/LFC	1
	9	City of Cairo	1
	10	City of Caruthersville, MO	1
	11	City Of Forrest City	1
	12	City Of Germantown	6
	13	City of Jackson, TN	3
	14	City of Lakeland	1
	15	City of Mayfield, KY	2
	16	City of Memphis	2
	17	City of Millington	1
	18	D. D. #7	1
	19	DeSoto County Regional Utility Authority	2
	20	Drainage Dist. #7	1
	21	Ducks Unlimited, Inc.	1

District	Count	Agency	#
	22	Dutchtown	2
	23	East Arkansas Enterprise Community (EAEC), Inc.	1
	24	Forrest City Arkansas Water Utility	1
	25	Fulton County Board of Levee Commissioners	2
	26	Kentucky Dept. of Fish and Wildlife Resources	1
	27	Levee District No. 3 of Mississippi County MO	1
	28	Mayfield Public Works	1
	29	Memphis and Shelby County Port Commission	1
	30	Mississippi County, AR	1
	31	Mississippi River Corridor - Tennessee	1
	32	Missouri Department of Conservation	3
	33	Missouri Department of Natural Resources	1
	34	National Audubon Society	1
	35	NAVFAC Midwest PWD Mid-South	1
	36	Northwest Tennessee Regional Port Authority	1
	37	Osceola River Port	1
	38	Pickering, Inc	1
	39	Riverfront Development Corporation	1
	40	Shelby County Government	1
	41	Smith and Weiland, Surveyors and Engineers, Inc.	1
	42	St. Francel Levee District of MO	1
	43	St. Francis Drainage District of Clay and Greene Counties	1
	44	St. Francis Levee District of Arkansas	1
	45	St. John's Bayou Basin Drainage District	1
	46	Tennessee Wildlife Resources Agency	4
	47	The City of Augusta	1
	48	The Little River Drainage District	1
	49	The Nature Conservancy	2
	50	Town of Dutchtown	1
	51	TWRA	1
	52	U.S. Fish and Wildlife Service	1
	53	U.S. Geological Survey	1
	54	University of Memphis-CERI	2
	55	Unspecified	4
	56	US Fish and Wildlife Service - Lower MS River Conservation Committee	1
	57	Waggoner Engineering, Inc.	1
	58	Weakley County Government	1
	59	White River Coalition	1
	60	White River Drainage District	1
	61	White River Irrigation District	2
MVN	1	Acadia Parish Homeland Security & Emergency Preparedness	1
	2	Acadian Engineers	1
	3	Allen Parish Police Jury	1
	4	Associated Branch Pilots S	1
	5	Atchafalaya Basin Levee District	3
	6	Beauregard Parish Police Jury	1
	7	Board of Commissioners Port of New Orleans	2
	8	Bunge North America	2
	9	Calcasieu Parish Police Jury	3
	10	California Department of Water Resources	1
	11	Choctaw Transportation Company	1
	12	Cite des Arts	1

District	Count	Agency	#
	13	CITGO Petroleum Corporation	1
	14	City of Alexandria, Louisiana	1
	15	City of Baton Rouge, Parish of East Baton Rouge Department of Public Works	2
	16	City of Baton Rouge-Parish of East Baton Rouge Planning Commission	1
	17	City of Carencro	1
	18	City of Central, Louisiana	1
	19	City of Hammond, LA	1
	20	City of Lake Charles	1
	21	City of Morgan City	1
	22	City of Scott	1
	23	City of Slidell, LA	1
	24	Coast Guard	1
	25	Coast Guard Civil Engineering Unit Miami	1
	26	CPRA/OCPR	1
	27	Department of corrections - Louisiana State Penitentiary	1
	28	DOTD	2
	29	Evangeline Parish Police Jury	1
	30	Fifth Louisiana Levee District	1
	31	Fish and Wildlife Service	1
	32	GOHSEP	1
	33	Gulf Intracoastal Canal Associations	1
	34	Iberville Parish Council Government	1
	35	J Ray McDermott	1
	36	JEDCO	1
	37	Jeff Davis Parish PoliceJury	1
	38	Jefferson Parish	4
	39	LA Department of Transportation & Development	2
	40	LA Office of Coastal Protection and Restoration	5
	41	Lafayette Consolidated Government	2
	42	Lafourche Basin Levee District	1
	43	Lake Charles Harbor and Terminal District	2
	44	LANGLINAIS & ASSOCIATES, CONSULTING ENGINEERS & LAND SURVEYORS	2
	45	Loiusiana Office of Coastal Protection and Restoration	3
	46	Louisiana Hydroelectric	1
	47	Louisiana State University	1
	48	Marine Fueling Services	1
	49	Meyer Meyer Lacroix and Hixson, Inc , Alexandria Louisiana	1
	50	New Orleans-Baton Rouge Pilots Association	1
	51	NSA Agencies Inc.	1
	52	Office of Coastal Protection and Restoration	3
	53	Orleans Levee District	1
	54	Parish of Ascension	1
	55	Pine Bluff Sand & Gravel Company	1
	56	Pointe Coupee Parish Police Jury	1
	57	Pontchartrain Levee District	9
	58	Port Manchac	1
	59	Port of Greater Baton Rouge	1
	60	Port of Lake Charles.	1
	61	Port of Morgan City	1
	62	Port of New Orleans	4
	63	Rapides Parish Police Jury	1
	64	Red River Valley Association	1

District	Count	Agency	#
	65	Red River, Atchafalaya & Bayou Boeuf Levee District	1
	66	Sempra	1
	67	Sewerage and Water Board of New Orleans	2
	68	Shaw Group	1
	69	SLFPA-W	1
	70	South Louisiana Flood Protection Authority West	1
	71	Southeast Louisiana Flood Protection Authority - East	2
	72	Southeast Louisiana Flood Protection Authority - West and West Jefferson Levee District	1
	73	Southern University A&M College	1
	74	St Tammany Parish	2
	75	St. Mary Parish	2
	76	State of Louisiana Department of Natural Resources	1
	77	Tangipahoa Parish Government	2
	78	Teche-Vermilion Fresh Water District	1
	79	Terrebonne Parish Government	3
	80	Terrebonne Port Commission	1
	81	Town of Berwick, LA	2
	82	Town Of Jean Lafitte	1
	83	Trunkline LNG	1
	84	Tunica Biloxi Tribe of Louisiana	1
	85	U.S Fish and Wildlife Service	2
	86	U.S. Coast Guard	2
	87	U.S. Coast Guard Marine Safety Unit Baton Rouge	2
	88	U.S. Geological Survey	1
	89	Unspecified	12
	90	US EPA Region 6	1
	91	US Maritime Administration	1
	92	USDA Natural Resources Conservation Service	2
	93	USEPA	1
	94	Vermilion Parish Homeland Security and Emergency Preparedness	1
	95	Volunteers of America of North Louisiana	1
	96	West Calcasieu Port	1
	97	West Cameron Port Authority	1
	98	West Feliciana Police Jury	1
MVP	1	Bayfield County	1
	2	Blue Earth County Public Works Department	1
	3	Buffalo-Red River Watershed District	1
	4	Cass County Highway Department	1
	5	Cass County Minnesota	1
	6	Chisago County	1
	7	City of Ada	2
	8	City of Breckenridge, Minnesota	1
	9	City of Brook Park	2
	10	City of Cass Lake	1
	11	City of Crookston	1
	12	City of Fargo	2
	13	City of Grand Forks	2
	14	City of Keewatin	1
	15	City of Minneapolis Planning and Economic Development	1
	16	City of Montevideo	1
	17	City of Moorhead	2
	18	City of Roseau	1

District	Count	Agency	#
	19	City of Sartell	1
	20	City of Sturgeon Lake	1
	21	City of Wahpeton	1
	22	Floan-Sanders, Inc	1
	23	International Water Institute	1
	24	Koochiching County	1
	25	Metropolitan Council	1
	26	Minneapolis Park and Recreation Board	1
	27	Minnesota DNR	1
	28	Minnesota Environmental Quality Board	1
	29	Minnesota Pollution Control Agency	1
	30	Minnesota River Board	1
	31	MN Department of Natural Resources	1
	32	MN DNR	1
	33	Moore Engineering, Inc	2
	34	MPCA	1
	35	ND State Water Commission	1
	36	North Dakota State Water Commission	2
	37	Rodeberg & Berryman, Inc. - Consulting Engineers	1
	38	Seath cass Water Dist/ Sheyenne joint board	1
	39	Sherburne County Public Works	1
	40	Southeast Cass WRD	1
	41	U.S. Fish and Wildlife Service	1
	42	Unspecified	4
	43	Upper Mississippi River National Wildlife and Fish Refuge	1
	44	Upper St. Croix Lake Sanitary District	2
	45	Village of Butternut	2
	46	WI Emergency Management	1
	47	Wisconsin Emergency Management	1
MVR	1	Alter Barge Line	1
	2	American River Transportation Company & RIAC	1
	3	Anderson-Bogert Engineers and Surveyors	1
	4	Caterpillar Inc.	1
	5	City of Cedar Rapids	2
	6	City of Des Moines	2
	7	City of Macomb	1
	8	City of Muscatine, Iowa	1
	9	City of Perry, Iowa	1
	10	City of Rockford	2
	11	City of Rockford, Public Works Department	1
	12	East Peoria Drainage and Levee District	2
	13	Florida Marine Transporters	1
	14	Habitat Solutions NA	1
	15	Hanson Material Service	1
	16	Heart of Illinois Regional Port District	1
	17	IDALS	1
	18	Illinois and National Corn Growers Associations	1
	19	Illinois Corn Growers Association	2
	20	Illinois Department of Natural Resources	1
	21	Illinois Farm Bureau	1
	22	Illinois State Geological Survey	1
	23	Illinois State Water Survey	1

District	Count	Agency	#
	24	Indiana Dept. of Natural Resources, Division of Fish and Wildlife	1
	25	Iowa Department of Natural Resources	5
	26	Iowa-American Water Company	1
	27	Metropolitan Water Reclamation District of Greater Chicago	1
	28	Missouri Department of Conservation	1
	29	Monroe County	1
	30	Stanley Consultants, Inc	2
	31	The Nature Conservancy	1
	32	U.S. DOT Maritime Administration	1
	33	Unspecified	3
MVS	1	American Land Conservancy	1
	2	ARTCO and RIAC	1
	3	Boat Works	1
	4	Boise Brule Levee and Drainage District	1
	5	City of Belleville WWTF	1
	6	City of Belleville, Illinois	1
	7	City of Cape Girard	1
	8	City of Cape Girardeau	2
	9	City of Carlyle	1
	10	City of St. Louis	1
	11	City of St. Peters	1
	12	City of Valley Park	3
	13	Clarence Cannon Wholesale Water Commission	1
	14	Consolidated North County Levee District	2
	15	County of Morgan, Illinois	1
	16	Ducks Unlimited	1
	17	East-West Gateway Council of Governments	1
	18	Elm Point Levee District	1
	19	Elsberry Drainage District	1
	20	Foley Drainage District	1
	21	Grand Tower D & LD	1
	22	Harrisonville Levee and Drainage District	1
	23	Husch, Blackwell & Sanders	1
	24	IDNR Mississippi River Area	1
	25	Illinois Department of Natural Resources	2
	26	Kaskaskia Island Drainage & Levee District	1
	27	Kings Lake Drainage District	1
	28	Lange-Stegmann Co.	1
	29	Len Small	1
	30	Lower Kaskaskia Stakeholders	1
	31	Madison County Government	2
	32	Madison County Stormwater Office	1
	33	Mark Twain Bassmasters	1
	34	Mayor's Office - City of St. Louis	1
	35	Missouri Department of Conservation	2
	36	MSD	2
	37	NEMO River Valley Chapter, Show-Me Missouri Back Country Horsemen	1
	38	Northeast Missouri Electric Power Cooperative	2
	39	Nutwood Drainage and Levee District	1
	40	Prairie DuPont Levee District	2
	41	RIAC	1
	42	Sandy Creek Drainage Dis	1

District	Count	Agency	#
	43	Shawnee National Forest	1
	44	SLAGA - St. Louis Area Geocachers Association	1
	45	St. Louis Audubon Society	1
	46	The Nature Conservancy	1
	47	Tri-City Regional Port District	1
	48	Twin City Levee Commission	1
	49	U.S. Environmental Protection Agency	1
	50	Unspecified	5
	51	Vandalia Levee & Drainage District	1
	52	Village of Glen Carbon	1
	53	Virtual Images, Mark Twain Lake Chamber of Commerce	1
	54	Wood River Drainage and Levee District	1
NAB	1	Arlington County, VA	1
	2	Broad Top Township	1
	3	County of Lycoming- Planning Commission	1
	4	Dorchester County Department of Public Works	1
	5	Fairfax County	2
	6	Hamilton Township Municipal Authority	1
	7	Hyndman Borough, Hyndman, Pennsylvania	1
	8	Luzerne County Flood Protection Authority	1
	9	Maryland Port Administration	2
	10	Md Dept Natural Resources	1
	11	Metro Washington Council of Governments	1
	12	M-NCPPC, Montgomery County Department of Parks	1
	13	Montgomery County MD; Dept of Environmental Protection	1
	14	National Park Service, National Capital Region	1
	15	Northern Virginia Regional Commission	1
	16	Prince George's County Government	1
	17	Renovo Borough Council	1
	18	Somerset County Sanitary District Inc.	1
	19	Somerset County, Maryland Roads Department	1
	20	St. Mary's County Government	2
	21	Stiffler, McGraw & Associates, Inc.	1
	22	Susquehanna River Basin Commission	2
	23	Town of Moorefield	1
	24	Unspecified	2
	25	Waynesboro Borough Authority	1
	26	Wicomico County Department of Public Works	1
NAE	1	Cheshire County	1
	2	Maine DOT	1
	3	Massachusetts Department of Environmental Protection	1
	4	Massachusetts Port Authority	1
	5	NH Port Authority	1
	6	Rhode Island Department of Environmental Management	1
	7	The Nature Conservancy	1
NAN	1	Berkshire Regional Planning Commission	1
	2	Borough of Bound Brook	1
	3	City of Long Branch	1
	4	City of Montpelier, Vermont	1
	5	City of New Rochelle	1
	6	City of Newark	1
	7	Delaware County Department of Public Works	1

District	Count	Agency	#
	8	Delaware County Department of Watershed Affairs	1
	9	Flood Commission, Oakland, NJ	1
	10	Green Brook Flood Control Commission	1
	11	Greene County Soil and Water Conservation District	1
	12	Lake Champlain Basin Program	1
	13	Middlesex County Department of Planning	1
	14	Montauk Historical Society	1
	15	Morris County	1
	16	Morris County Park Commission	1
	17	New Jersey Dept. of Transportation	1
	18	New York City Office of Emergency Management	1
	19	NJ DEP - Bureau of Coastal Engineering	1
	20	NJDEP	2
	21	NJDEP - Green Acres Program	1
	22	NJDEP Div. Parks and Forestry	1
	23	NYC Department of Parks & Recreation	1
	24	NYC-DEP	1
	25	NYSDEC	1
	26	Port Authority of New York & New Jersey	1
	27	Somerset County - Engineering Division	1
	28	T &M Associates	1
	29	The Land Conservancy of New Jersey	1
	30	The Port Authority of NY & NJ	2
	31	TWP OF PARSIPPANY-TROY HILLS	1
NAO	1	City of Chesapeake, Public Works	1
	2	City of Franklin	1
	3	City of Fredericksburg	1
	4	City of Norfolk, Department of Public Works	1
	5	City of Richmond Virginia Department of Public Utilities	1
	6	City of Virginia Beach, Department of Public Works	5
	7	County of Mathews	1
	8	County of Rappahannock	1
	9	Department of Environmental Quality	1
	10	Department of Public Works	1
	11	Dominion	1
	12	Isle of Wight County	2
	13	James City County	1
	14	NASA	1
	15	National Weather Service	1
	16	Port of Richmond	4
	17	Potomac River Fisheries Commission	1
	18	Public Works Dept. / Engineering Div.	1
	19	The Nature Conservancy	1
	20	Town of Chincoteague Inc.	1
	21	Town of Tangier	1
	22	U.S. Coast Guard	2
	23	Unspecified	2
	24	USFWS - Great Dismal Swamp NWR	1
	25	VA. Port Authority	1
	26	VIMS	2
	27	Virginia Department of Emergency Management	1
	28	Virginia Institute of Marine Science (VIMS)	1

District	Count	Agency	#
	29	Virginia Marine Resources Commission	2
	30	Virginia Maritime Association	1
NAP	1	City of Trenton, NJ	1
	2	Department of Natural Resources & Environmental Control	1
	3	DNREC	1
	4	DuPont	1
	5	East Stroudsburg Borough	1
	6	NJ Div. of Fish and Wildlife	1
	7	NJDEP	1
	8	NJDEP - Bureau of Coastal Engineering	2
	9	NJDEP - Division of Fish & Wildlife	1
	10	Office of Governor Edward G. Rendell	1
	11	Philadelphia Water Department	1
	12	Weissport Borough	1
	13	West Windsor Township - Mercer County, NJ	1
NWK	1	City of Kansas City, Missouri	1
	2	City of Manhattan	2
	3	City of Merriam Kansas	1
	4	City of Platte City	1
	5	City of Rossville	1
	6	City of St. Joseph, Missouri	2
	7	City of Topeka	2
	8	Directorate of Family, Morale, Welfare and Recreation	1
	9	Iowa Department of Natural Resources	2
	10	Johnson County Stormwater Managment Program	1
	11	Johnson County, KS Public Works & Infrastructure	1
	12	Kansas City Missouri Water Services Department	1
	13	Kansas Department of Wildlife and Parks	1
	14	Kansas Water Office	1
	15	Kaw Valley Drainage District of Wyandot County, Kansas	1
	16	Kickapoo Tribe in Kansas	1
	17	Lake Contrary Development Association	1
	18	Mid America Regional Council	1
	19	Missouri Department of Conservation	2
	20	Missouri Dept. of Natural Resources	1
	21	MODOT	1
	22	North Kansas City Levee District	1
	23	Port Authority of Kansas City	1
	24	Rathbun Regional Water Association	1
	25	Twin Valley Weed Management Area	1
	26	Unified Government of Wyandotte County/Kansas City, Kansas	1
	27	US EPA Region 7	1
NWO	1	Beard Environmental & Technical Assistance LLC	1
	2	Boulder County Parks and Open Space Department	2
	3	City of Arvada, Colorado	1
	4	City of Boulder	1
	5	City of Boulder - Utilities Division	1
	6	City of Denison	2
	7	City of Fullerton, NE	1
	8	City of Greeley	1
	9	City of Sioux City	1
	10	City of Sioux Falls	1

District	Count	Agency	#
	11	City of South Sioux City	1
	12	City of Watertown, South Dakota	1
	13	Colorado State Parks	2
	14	Crow Tribe of Indians	1
	15	Denison Iowa	1
	16	Denver Parks & Recreation	1
	17	FEMA Region VII	1
	18	Fontenelle Nature Association	1
	19	Interstate Engineering, Inc.	1
	20	Iowa DOT	1
	21	Lower Brule Sioux Tribe	1
	22	Lower Platte North Natural Resources District	2
	23	Lower Platte South Natural Resources District	1
	24	Nebraska Department of Natural Resources	1
	25	Papio -Missouri River NRD	1
	26	PAPIO-MISSOURI RIVER NATURAL RESOURCES DISTRICT	2
	27	Sheridan County	1
	28	State of Colorado, CWCB	1
	29	Unspecified	3
	30	Yellowstone River Conservation District Council	1
NWP	1	Bonneville Power Administration	2
	3	City of Eugene	1
	4	City of Medford	1
	5	City of Portland Bureau of Environmental Services	1
	6	Cowlitz Indian Tribe	1
	7	Cowlitz County Public Works	1
	8	Metro	1
	9	Multnomah County Drainage District #1	1
	10	Oregon International Port of Coos Bay	1
	11	OREGON WATER RESOURCES DEPT	1
	12	Port of Portland	1
	13	Sauvie Island Drainage Improvement Company	1
	14	Unspecified	1
NWS	1	A large public agency in Seattle, WA	1
	2	Butte-Silver Bow Public Works Department	1
	3	City of Bellingham	1
	4	City of Bonners Ferry	1
	5	City of Burien Parks and Recreation	1
	6	City of Everett Public Works	1
	7	City of Hamilton, Montana	1
	8	City of Kent	1
	9	City of Libby Libby, Mt. 59923	1
	10	City of Renton	1
	11	City of Seattle Transportation Dept.	1
	12	City of Smelterville	1
	13	DNR	1
	14	Dunlap Towing Company	1
	15	Mason Conservation District on behalf of Mason County	1
	16	Port of Everett	1
	17	Port of Grays Harbor	1
	18	Port of Olympia	1
	19	Port of Skagit County	1

District	Count	Agency	#
	20	Port of Willapa Harbor	1
	21	PUD No. 1 of Okanogan County	1
	22	Seattle Public Utilities	2
	23	Seeley Lake Water District	1
	24	Shoalwater Bay Tribe	1
	25	Skagit Co. Dike, Drainage & Irrigation Dist # 12	1
	26	Skagit County Consolidated Diking District No. 22	1
	27	SKAGIT COUNTY DIKE DISTRICT 17	1
	28	Snohomish County Public Works - Surface Water Management	1
	29	Town of Philipsburg	1
	30	Town of Wilbur	1
	31	Unspecified	1
	32	Washington Department of Fish and Wildlife	1
NWW	1	Bonneville Power Administration	1
	2	City of Pasco	1
	3	City of Richland	1
	4	City Of Rupert	1
	5	Idaho Department of Water Resources	1
	6	Milton-Freewater Water(Flood) Control District	1
	7	Port of Benton	1
	8	Port of Lewiston	1
	9	Teton County Wyoming Road and Levee Department	1
	10	Tidewater Barge Lines, Inc.	1
	11	Walla Walla County	1
	12	Washington State University	1
POA	1	Aleutians East Borough	2
	2	City of Dillingham	1
	3	City of Homer Port and Harbor department	1
	4	City of Kenai	1
	5	City of Nome	1
	6	City of Saint Paul	1
	7	City of Seward	2
	8	City of Unalaska	1
	9	City of Valdez	1
	10	City of Whittier	1
	11	Denali Commission	1
	12	Fairbanks North Star Borough	1
	13	Kawerak, Inc.,	2
	14	Newtok Traditional Council	1
	15	Port of Anchorage	1
	16	Port of Juneau	1
POH	1	County of Hawaii, Department of Public Works	1
	2	County of Kauai	1
	3	County of Maui, Department of Public Works	1
	4	Department of Port Administration American Samoa Government	1
	5	Hawaii Department of Transportation, Harbors Division	3
	6	Hawaii Department of Transportation, Highways Division	1
	7	Maui County Planning Department	1
	8	Port Authority of Guam	1
	9	State of Hawaii, Department of Agriculture	1
	10	State of Hawaii, Department of Transportation, Harbors Division	1
	11	Unspecified	1

District	Count	Agency	#
SAC	1	Army Field Support Battalion - Afloat	1
	2	Coast Guard Civil Engineering Unit Miami	1
	3	Department of Veterans Affairs	1
	4	DOE/NNSA	1
	5	FAA	1
	6	Horry County	1
	7	Marine Forces Reserve	1
	8	Naval Weapons Stations Charleston PWD	1
	9	S.C. Budget and Control Board	1
	10	Santee Cooper	1
	11	Save the Light ADC	1
	12	SDDC	1
	13	South Carolina Department of Natural Resources	1
	14	South Carolina Emergency Management Division	1
	15	South Carolina State Ports Authority	2
	16	Town Of Pawleys Island	1
	17	U.S. Department of Energy - National Nuclear Security Administration	1
	18	Unspecified	2
	19	USCG	1
	20	VA	1
SAJ	1	Brevard County	1
	2	Broward County Environmental Protection and Growth Mgt. Dept.	1
	3	Canaveral Port Authority	1
	4	Citrus County	1
	5	City of Cape Canaveral	1
	6	City of Clearwater	1
	7	City of Deerfield Beach	2
	8	City of Delray Beach	1
	9	City of Jacksonville	1
	10	City of Sarasota	4
	11	City of Tarpon Springs, Florida	1
	12	Collier County, FL	1
	13	County of Volusia - Coastal Division and Inlet & Port District	1
	14	Department of Interior	1
	15	Dixie County Board of County Commissioners	1
	16	Fl. Department of Transportation	1
	17	Flagler County	1
	18	Florida Department of Transportation-Central Office	2
	19	Florida Inland Navigation District	1
	20	Jacksonville Port Authority	3
	21	Lee County Natural Resources Division	2
	22	Manatee County Board of County Commissioners	3
	23	Manatee County Port Authority	1
	24	Marine Corps Support Facility - Blount Island	1
	25	Marine Resources Council	1
	26	Martin County Board of County Commissioners	1
	27	Miami Dade County	1
	28	Miami-Dade County Environmental Resources Management	1
	29	Municipality of Aguadilla	2
	30	National Park Service, Everglades National Park	1
	31	NAVFAC	1
	32	NAVFAC SE, Public Works Dept., Naval Station Mayport	1

District	Count	Agency	#
	33	Palm Beach County Environmental Resources	1
	34	Pinellas County	1
	35	Port of Miami	1
	36	Port of Palm Beach District	1
	37	Public Works	1
	38	Puerto Rico Department of Natural and Environmental Resources	1
	39	Puerto Rico Highway and Transportation Authority	1
	40	SFWMD	3
	41	South Florida Water Management District	15
	42	Southwest Florida Water Management District	1
	43	St. Johns River Water Management District	1
	44	St. Lucie County Erosion District	1
	45	Tampa Port Authority	1
	46	Town of Palm Beach	1
	47	U.S. Fleet Forces Command (DoN)	1
	48	Unspecified	3
	49	Virginia Key Beach Park Trust	1
	50	West Coast Inland Navigation District	1
SAM	1	Alabama Dept. of Cons. & Nat. Res.-State Land Division	1
	2	Alabama State Port Authority	1
	3	Bay County Tourist Development Council	1
	4	Bevelopment Services Bureau, Escambia County, FL	1
	5	BMI Environmental Services, LLC	1
	6	City of Atlanta Department of Watershed Management	1
	7	City of Bay st. louis	1
	8	City of Destin	1
	9	Clty of Gainesville	1
	10	City of Moss Point	1
	11	City of Ocean Springs	2
	12	City of Pascagoula	2
	13	City of Tuscaloosa	1
	14	Cobb County Water System	1
	15	Coosa Valley Regional Development Center	1
	16	Coosa-Alabama River Improvement Association	1
	17	Dekalb County	1
	18	Grand Bay National Estuarine Research Reserve	1
	19	Gulf Intracoastal Canal Associations	1
	20	Hall County GA	1
	21	Harrison County Sand Beach Authority	1
	22	Lake Lanier Association, Inc.	1
	23	Lake Seminole Association	1
	24	Mississippi State Port Authority	1
	25	MS Dept. of Marine Resources	1
	26	Panama City Port Authority	1
	27	Port of Pascagoula	1
	28	Seahaven Consulting o.b.o Walton County, Florida	1
	29	Southeastern Power Administration	2
	30	Tennessee-Tombigbee Waterway Development Authority	1
	31	Tombigbee River Valley Water Management District	1
	32	Tri Rivers Waterway Development Assoc.	1
	33	Uptown Columbus	1
	34	Warrior-Tombigbee Waterway Association	1

District	Count	Agency	#
SAS	35	West Point Lake Coalition	1
	1	Bibb County	1
	2	BJWSA	1
	3	Brunswick Pilots	1
	4	Chatham County	1
	5	Chatham Emergency Management Agency	1
	6	City of Macon	1
	7	City of North Augusta	1
	8	City of Savannah	1
	9	City of Toccoa	1
	10	City of Tybee Island	2
	11	DOI National Park Service	1
	12	Georgia Department of Transportation	2
	13	Georgia Ports Authority	2
	14	Hartwell Lake Chamber and Municipal Coalition	1
	15	McIntosh Co. Dept. of Public Safety /EMA	1
	16	Naval Research Laboratory/SAIC	1
	17	Southeastern Power Administration	1
	18	Unspecified	1
SAW	1	National Weather Service	1
	2	Atlantic Intracoastal Waterway Association	1
	3	Cape Fear Docking Pilots, Inc.	1
	4	Cape Fear Pilots Association	1
	5	Carteret County	1
	6	City of Concord North Carolina	1
	7	City of Jacksonville, NC	1
	8	City of New Bern	1
	9	City of Raleigh Public Utilities Department	1
	10	City of Roanoke	1
	11	City of Winston-Salem	1
	12	Commonwealth of Virginia	1
	13	Department of Environmental Quality	1
	14	Dominion Virginia Power / NC Power	1
	15	Morehead City Pilots Association, Inc.	1
	16	NC Division of Emergency Management	1
	17	NC Division of Water Resources	1
	18	NC State Ports Authority	1
	19	NCDENR - Division of Water Quality	1
	20	NCDOT Ferry Division	1
	21	Onslow Sport Fishing Club	1
	22	Oregon Inlet Waterways Commission	1
	23	Richmond County Government	1
	24	Southeastern Power Administration	1
	25	Stanly County, North Carolina	1
	26	The Nature Conservancy	1
	27	Town of Beaufort	1
	28	Town of Beaufort Docks	1
	29	Town of Belhaven	1
	30	Town of Carolina Beach	1
	31	Town of Caswell Beach	1
	32	Town of Emerald Isle	1
	33	Town of Holden Beach	1

District	Count	Agency	#
	34	Town of Kure Beach	1
	35	Town of North Topsail Beach	1
	36	Town of Oak Island	1
	37	Town of Ocean Isle Beach	1
	38	Town of Princeville	1
	39	Town of Surf City	1
	40	Town of Topsail Beach	1
	41	Town of Wrightsville Beach	1
	42	U. S. Fish & Wildlife Service	1
	43	Unspecified	1
	44	Village of Bald Head Island	1
	45	W.V. Hydro, Inc.	1
	46	Wilmington Docking Pilots	1
SPA	1	City of Alamogordo	1
	2	City of Deming	1
	3	City of Florence	1
	4	City of Glenwood Springs	1
	5	City of Las Cruces	1
	6	County of El Paso	1
	7	Dona Ana County Flood Commission	1
	8	Middle Rio Grande Conservancy District	1
	9	New Mexico Interstate Stream Commission	1
	10	New Mexico State Parks	1
	11	San Ildefonso Pueblo	1
	12	Santa Clara Pueblo	1
	13	Santa Cruz irrigation District	1
SPK	1	Bethel Island Municipal Improvement District	1
	2	Brigham City Corporation	1
	3	Bureau of Reclamation, Mid-Pacific Region	1
	4	CA Tahoe Conservancy	1
	5	Calaveras County Water District	1
	6	CALFED Bay-Delta Program	1
	7	California Department of Water Resources	1
	8	Central Valley Flood Protection Board	1
	9	Churchill County, Nevada	2
	10	City of Auburn	1
	11	City of Bakersfield Water Resources Department	1
	12	City of Blanding	1
	13	City of Folsom	1
	14	City of Logan, Utah	2
	15	City of Pleasant Hill, Ca.	1
	16	City of Roseville Water Utility	1
	17	City of Sacramento	1
	18	City of Sparks Public Works Department	1
	19	City of Tehama	1
	20	City of West Sacramento	1
	21	Contra Costa County	1
	22	Contra Costa County Flood Control District	1
	23	Department of Water Resources	1
	24	Deweyville Town	1
	25	Douglas County Sewer Improvement District No. 1	2
	26	DWR	1

District	Count	Agency	#
	27	FEMA	1
	28	Grantsville City	1
	29	Hansen and Associates, Inc.	1
	30	Honeyville City, Utah	1
	31	Incline Village General Improvement District	2
	32	Kane County Water Conservancy District	1
	33	Kaweah Delta Water Conserveation District	1
	34	Lake Tahoe Transportation & Water Quality Coalition	1
	35	League to Save Lake Tahoe	1
	36	Mona City, Utah	1
	37	Napa County Flood Control and Water Conservation District	1
	38	Nevada Division of State Lands	1
	39	North Tahoe Public Utility District	1
	40	Placer County Department of Public Works	1
	41	Placer County Water Agency	1
	42	Plumas County Flood Control and Water Conservation District	1
	43	Port of Sacramento	1
	44	Port of West Sacramento	1
	45	Public Works	1
	46	Regional Water Authority	1
	47	Richmond City, UT	1
	48	Round Hill General Improvement District	1
	49	Sacramento Area Flood Control Agency	1
	50	Santa Clara Valley Water District	2
	51	Stanislaus County Public Works	1
	52	Stockton East Water District	1
	53	Sutter Buttes Flood Control Agency	1
	54	Tahoe Regional Planning Agency	1
	55	Truckee River Flood Management Department, Washoe County, NV	1
	56	Uintah County	1
	57	Washoe County, NV	1
	58	Wide Hollow Water Conservancy District	1
	59	Yuba County Water Agency	1
SPL	1	BEACON	1
	2	Big Bear Municipal Water District	1
	3	Boulder City, NV	1
	4	Bucknam & Associates, Inc.	1
	5	California Department of Parks and Recreation	1
	6	Cambria Community Services District	1
	7	Castaic Lake Water Agency	1
	8	CBP - Laguna Facility Center	1
	9	City of Encinitas	1
	10	City of Laguna Niguel	1
	11	CITY OF LANCASTER	1
	12	City of Long Beach	1
	13	City of Long Beach, Department of Parks, Recreation and Marine	3
	14	City Of Los Angeles	1
	15	City of Mission Viejo	1
	16	City of Oceanside	1
	17	City of Phoenix	2
	18	City of Santa Barbara	1
	19	City of Solana Beach, California	1

District	Count	Agency	#
	20	City of Tempe, Arizona	1
	21	Clark County Regional Flood Control District	1
	22	Coachella Valley Water District	1
	23	County of Orange	1
	24	County of Orange OC Watersheds Program	2
	25	County of San Bernardino, California	1
	26	County of Ventura, California	2
	27	Department Veterans Affairs	1
	28	DHS-CBP	2
	29	Eastern Municipal Water District	1
	30	Esmeralda County	1
	31	Flood Control District of Maricopa County	1
	32	Las Vegas Valley Water District	1
	33	Los Angeles County Beaches and Harbors Department	1
	34	Los Angeles County Department of Public Works	1
	35	Mission Springs Water District	1
	36	Navajo Department of Water Resources	1
	37	Orange County Public Works	1
	38	Oxnard Harbor District / Port of Hueneme	1
	39	Pima County	1
	40	Pima County Regional Flood Control District	2
	41	Port of Los Angeles	2
	42	SANTA CRUZ COUNTY	1
	43	South Orange County Wastewater Authority	1
	44	State Coastal Conservancy	1
	45	Town of Marana	1
	46	Unspecified	2
	47	Ventura Port District	1
	48	West Basin Municipal Water District	1
SPN	1	Alameda County Flood Control and Water Conservation District	1
	2	California Department of Fish and Game	1
	3	City of Alameda, Public Works Department	1
	4	Contra Costa County Water Agency	1
	5	County of Santa Cruz	1
	6	Crescent City Harbor District	1
	7	DERWA	1
	8	Humboldt Bay Harbor, Recreation and Conservation District	1
	9	Humboldt County Resource Conservation District	1
	10	Marin County Flood Control & Water Conservation District	1
	11	Monterey County Water Resources Agency	1
	12	Moss Landing Harbor District	1
	13	Noyo Harbor District	1
	14	Port of Redwood City	1
	15	Port of Richmond	1
	16	Port of Stockton	1
	17	Port of West Sacramento	1
	18	San Mateo County Harbor District	1
	19	Santa Clara Valley Water District	4
	20	Sonoma County Water Agency	1
	21	State Coastal Conservancy	2
	22	Unspecified	2
	23	US Environmental Protection Agency	2

District	Count	Agency	#
	24	VA Sierra Pacific Network	1
	25	Vallejo Sanitation and Flood Control District	1
SWF	1	Bastrop County	1
	2	Bistone Municipal Water Supply District	1
	3	Blackland Prairie Raptor Center	1
	4	Brazos River Authority	2
	5	City of Benbrook	1
	6	City of Corpus Christi	1
	7	City of Corsicana	1
	8	City of Dallas	1
	9	City of Ennis, Texas	1
	10	City of Gainesville	1
	11	City of Grand Prairie Parks and Recreation	1
	12	City of Grapevine	1
	13	City of Jefferson	1
	14	City of Lancaster	1
	15	City of Laredo	1
	16	City of San Antonio	1
	17	City of San Marcos	1
	18	City of Seguin	1
	19	City of Stephenville	1
	20	City of Waco, Texas	1
	21	City of Wharton	1
	22	City of White Settlement, Texas	1
	23	COFW	1
	24	County Government	1
	25	Drug Enforcement Administration	1
	26	Franklin County Water District	1
	27	Guadalupe-Blanco River Authority	1
	28	North Central Texas Council of Governments	2
	29	North Texas Municipal Water District	1
	30	Northeast Texas MWD	1
	31	Nueces River Authority	1
	32	Palo Pinto County Municipal Water District No. 1	1
	33	San Antonio River Authority	5
	34	San Antonio Water System	2
	35	Southwestern Power Administration	1
	36	Tarrant Regional Water District	1
	37	Texas Parks and Wildlife Dept.	1
	38	Texas State University-San Marcos	1
	39	The Trinity River Authority of Texas	1
	40	Travis County Texas	1
	41	TWDB	1
	42	Unspecified	3
	43	Upper Colorado River Authority	1
	44	Upper Leon River Municipal Water District	1
SWG	1	Brazoria County Conservation and Reclamation District #3	1
	2	Brownsville Navigation District, dba, Port of Brownsville	1
	3	Calhoun Port Authority	1
	4	Cedar Bayou Navigation District	2
	5	Chambers-Liberty Counties Navigation District	2
	6	City of Texas City	1

District	Count	Agency	#
	7	City of Wharton	1
	8	Gulf Intracoastal Canal Associations	1
	9	Harris County Flood Control District	2
	10	HCFCFCD	1
	11	HDR Inc.	1
	12	Lower Neches Valley Authority	1
	13	Port Isabel San Benito Navigation District	1
	14	Port Mansfield	1
	15	Port of Bay City Authority	1
	16	Port of Brownsville	1
	17	Port of Corpus Christi Authority	1
	18	Port of Harlingen Authority	1
	19	Port of Houston Authority	1
	20	Port of Texas City	1
SWL	21	Sabine-Neches Navigation District	1
	22	Seaway Pipeline	1
	1	ANRC	1
	2	Arkansas Department of Emergency Management	1
	3	Arkansas Game & Fish Commission	4
	4	Arkansas State Highway and Transportation Department	1
	5	Arkansas Waterways Commission	1
	6	Central Arkansas Water	1
	7	City Of Batesville	1
	8	City of Dierks	1
	9	City of Fort Smith Arkansas	1
	10	City of Springfield Department of Public Works	1
	11	Greene County Missouri	1
	12	Jefferson County	1
SWT	13	Little Rock Parks and Recreation	1
	14	Little Rock Port Authority	1
	15	MO Dept. of Natural Resources/Water Resources Center	1
	16	Oklahoma Dept. of Transportation	1
	17	Red River Valley Association	1
	18	River Valley Regional Water District	1
	19	Sevier County Water Assoc.	1
	20	Southside Public Water Authority	1
	21	Southwest Arkansas Water District	1
	22	Southwestern Power Administration	1
	23	Texas Department of Transportation	1
	24	Tulsa Port of Catoosa	1
	25	US Geological Survey	1
	1	City of Denison, Texas	1
	2	City of Newton, Kansas	1
	3	City of Tulsa	1
	4	City of Wichita	1
	5	INCOG	1
	6	Johnstons Port 33	1
	7	Kansas Water Office	1
	8	Oklahoma Department of Transportation	1
	9	Oklahoma Water Resources Board	3
	10	Red River Authority of Texas	1
	11	Red River Valley Association	1

<u>District</u>	<u>Count</u>	<u>Agency</u>	<u>#</u>
	12	Southwestern Power Administration	1
	13	Texas Water Development Board	2
	14	Tulsa Port of Catoosa	1
	15	TWDB	1
	16	U.S. Fish and Wildlife Service, Salt Plains NWR	1
	17	Unspecified	1
	18	Wichita County Water Improvement District No. 2	1

Table C-2: Project Names by District

<u>District</u>	<u>Project</u>	<u>#</u>
LRB	Unspecified	1
	Auglaize Sewer Project	1
	Beach Nourishment and Breakwater evaluation for Presque Isle State Park	1
	Buffalo River	1
	CG OH Environ. Infrastructure Sec. 594 Lake Co.	1
	Chagrin River Flooding	1
	Chautauqua Creek Fishway Project	1
	Cleveland Harbor DMMP/CDF site selection	1
	Currently working on several	1
	Cuyahoga River Environmental Restoration	1
	Cuyahoga River Study -- Flooding	1
	Evangola SP Beaver Dam evaluation	1
	Findlay/Ottawa 205	1
	Fisheries	1
	Fremont Ballville Dam	1
	GI RAP Maumee River Toledo OH	1
	GI Western Lake Erie Basin Study	1
	Lake Ontario-St. Lawrence River Public Hearings Support	1
	Limestone Creek	1
	Mayfield Road Sanitary Sewer Installment Project	1
	New York State Route 5/Athol Springs Shoreline Protection Project	1
	Ongoing Partnership	1
	Onondaga Lake Partnership	1
	Presque Isle State Park Beach Nourishment	1
	Ransom Creek/Hopkins Road	1
	Riverbed Rd	1
	Seasons Road Sanitary Sewer pump Station and force main project & Allen/McCauley water line improvement project	1
	Western Lake Erie Basin Study	1
LRC	Unspecified	4
	Bubbly Creek Feasibility Study	1
	Butler Lake	1
	Cady Marsh Ditch Channel Improvements	1
	CDF	1
	Chicago Storm Damage Reduction Project	1
	Des Plaines River: Water Fluctuation - Flood Control Study	1
	Desplaines II	1
	Fort Sheridan Estuary Habitat Restoration Program	1
	Grand Calumet River Feasibility Study	1
	McCook and Thornton Comosite Reservoirs	1
	North Park University Section 14	1
	Numerous dredging projects-Burns, MC, Bailey	1
	Observation Well Network	1
	Ohare Modernization and Mitigation	1
	Red Mill GLFER County Park Stream Restoration	1
	Stratton Lock & Dam and Algonquin Dam Inspections	1
	Upper Des Plaines River and Tributaries Phase II Feas Study	2
	Various	2
	Wolf Lake Eco System Project	

District	Project	#
LRE	Unspecified	5
	WASTE WATER TREATMENT FACILITY DESIGN & CONSTRUCTION PROJECT	1
	2008 harbor dredging	1
	4th Street Reconstruction	1
	ARMY CORP BREAKWATER REPAIRS	1
	Bank Erosion	1
	Bayfield Sewer and Water Rehabilitation - Phase II	1
	City of Ashland USH 2 Phase 1 & Phase 2 Utility Improvement Project	1
	City of Montreal Municipal Well and Potable Water Storage Facility Project(Section 154)	1
	Cloquet Waterline Project, Section 569.	1
	Detroit Beach Flood Protection	1
	Dredging	1
	Dredge Section of the Manitowoc River Channel	1
	Fairfield Ditch Section 205	2
	Flood Plain Delineation	1
	Force Main Replacement	1
	Frankenmuth Dam Project	1
	Green Bay Harbor	1
	Habor Extention and Harbor Wave Action	1
	Holland Harbor dredging	1
	Hurley Storm sewer Construction	1
	Kearsly Creek Interceptor	1
	KK River Section 14 Bank Stabilization	1
	Lake Poygan break wall	1
	McQuade, Two Harbors, Knife River; Small Craft Harbors	1
	Ontonagon County Harbor Dredging	1
	OTT/STORY/CORDOVA	1
	Partnership Agreement for Technical, Planning and Engineering Assistance Between the USACE and the MPCA for the Lower St. Louis River, Duluth Harbor, MN AOC	1
	Phase II-IV Stormwater Management System Upgrade	1
	Pikes Bay Trailer Court Road Sewer Extension	1
	Proposed Dredging of the Manistique River	1
	Red Cliff Hwy 13 W&S and LS #2	1
	Saginaw DMDF	1
	Saint Joseph, Inner	1
	Sea Lamprey Barrier Construction Program	1
	Sewer project	1
	St. Joseph Water Treatment Plant	1
	Storm Sewer Construction Project	1
	USACE PAS Funding GIS Project	1
LRH	531 program	1
	American Heritage Rivers Initiative	1
	Boone County, WV Pond Fork Wastewater Treatment Facility	1
	City of Mount Hope - Kilsyth Sewer	1
	Flatwoods Canoe Run Wastewater Extension	1
	Grundy Flood Project	1
	Hillstop Estates Sewer Project	1
	Hocking River Ecosystem Restoration	1
	Island Creek Flood Reduction Project	1
	Jenkins House	1
	Krouts Creek Stormwater Project	1
	Licking River Bank Stabilization (Newark Processing Facility)	1

District	Project	#
	Lower Mud River Flood Project	1
	Marlinton LPP	1
	Marmet and Greenup Lock Replacement	1
	McDowell County Non-Structural Flood Protection	2
	Multiple Projects in the Muskingum River Watershed	1
	New River Restoration -Phase II	1
	Pike County Tribs	1
	Pond Fork Wastewater	1
	Riverfront Development	1
	Riverfront Park	2
	Section 594-Village of Jefferson, Ohio	1
	Section 594 Rose Run Stream Restoration	1
	Silverton Sewage Collection System	1
	Soutgh Fork Lake	1
	Spruce Street Water and Sewer Extension Project	1
	Upper and Lower Mingo County Flood Control Project	1
	Upper Fishers Branch/Guthrie Water Line Extension	1
	Upper Guyandotte Watershed Recon Study	1
	Village of Bloomingburg Wastewater Treatment Project	1
	Waste Water Treatment System	3
LRL	Ambraw Levee	1
	Brevoort Levee	1
	Brown and Stewart Redevelopment	1
	Brown Street	1
	Cincinnati Riverfront Project	1
	City of Indianapolis Combined Sewers Overflow Project	1
	Clinton Massie/Clarksville Sewer Project	1
	Covington LFPP	1
	Duck Creek, Ohio Local Flood Protection Project	2
	Flood Pump Station Assessment	1
	Gill Township Levee	1
	Guist Creek Water Supply Study, Shelby County, KY	1
	Hinkston Creek	1
	Honey Creek Levee	1
	Hydrologic Analysis Study for Harrodsburg, KY	1
	Indianapolis North Flood Damage Reduction Project	1
	Jeffersonville Clarksville flood control	1
	Mason J. Niblack Levee	1
	McKee High School Sewer Extension	1
	Metro Louisville, Mill Creek, KY, Feasibility Study	1
	Northeast Quadrant	1
	Ohio River Greenway Access Project	1
	Olmsted Project	1
	Pond Creek Flood Control	1
	Russell-Allison Levee	1
	Sainte Marie Levee	1
	Sidney Water Source Project	1
	South England Pond Levee	1
	Southwest Louisville Feasibility Study	1
	Southwest Recreational Trail Concept Plan / Planning Assistance to States	1
	Springfield Airport Water and Sewer Project	2
	Springfield, Ohio	1

District	Project	#
	Tech Town	1
	Tyner Elementary Wetland Wastewater Treatment Project	1
	Wabash River - Planning Assistance To States Program, Lafayette, Tippecanoe County, IN	1
	white river levee	1
	Yellow Springs Center for Business & Education	1
LRN	Unspecified	1
	Beaver Creek Flood Mitigation Project	1
	Clinch River Watershed	1
	DITTO LANDING RIVERBANK PROTECTION PROJECT	1
	Ely/Puckett Creek Ecosystem Restoration; Powell River Ecosystem Restoration	1
	Flood Control	1
	French Broad	1
	Harlan County/Clover Fork (202)	1
	HYDROPOWER (MARKETING AGENCY)	1
	Infrastructure - Water Supply	1
	JPP1135/Mill Creek/Richland Creek	1
	Kentucky 202 Flood Projects	1
	KY/L and CHI/L	1
	Lower Cumberland River Project	1
	Meadows Park Lake Evironmental Impact Study	1
	Pin Hook	1
	Powell River	1
	Powell River Ecosystem Restoration	1
	River Study	1
	Riverfront Development Plan	2
	South Fork Dry Dam	1
	Swannanoa River	2
	Wetlands Restoration Murfreesboro	1
LRP	Bronze Heights Sewer project	1
	Cannonsburg Lake Section 206 study	2
	City of Salamanca Streambank Protection Project	1
	German Township Sewage Project	1
	Girard Lower Lake Dam Project	1
	Hydro Projects on the Monongahela, Allegheny, and Ohio Rivers	1
	James Fulton Flood Control Project	1
	Jawbone Run Phase II & III Sanitary Sewer	1
	Lick Run Stream Bank	1
	Little Squaw Creek Interceptor	1
	Mahoning Creek Hydro, Tygart Hydro	1
	Mersdale Flood Control	1
	Neshannock Creek Stabilization Project	1
	North Park Lake Section 206 Aquatic Ecosystem Restoration Project	1
	Orchard Meadow Overflow Elimination	1
	PARKS-BETHEL WATER PROJECT	1
	Perry Township Municipal Authority Sewage Project	1
	Pike Island Hydroelectric Project	1
	PL 84-99 - Burgettstown & Canonsburg-Houston, PA	1
	Point Marion Borough (Fayette County, PA) Water System Improvements	1
	RVMA Sewers	1
	Sec 313 South Central PA, Elrama Sewer	1
	Sec 594 Ohio Envir Infrastructure, Cambridge	1
	Tygart lake state park	1

District	Project	#
	Washington Township Sanitary Sewerage Project, Fayette County	1
	Water line extension	1
	Yough River Lake Reallocation	1
MVK	Unspecified	4
	592 Project	1
	Bayou Desiard Section 1135	1
	Bayou Meto Water Management District	1
	Beattie's Bluff Wastewater Treatment Facility Phase 2, Old Canton Road Force Main	1
	Bovina Elevated Tank	1
	Coldwater River & McKinney Bayou Feasibility Study	2
	Coldwater River Watershed	1
	Delta River Mitigation Projects	1
	Drainage Improvements , City of McComb (592 program)	1
	Environmental Infrastructures 592	1
	J. Bennett Johnston Waterway	2
	Jackson Area Flood Control Study	1
	Lake Providence Harbor	1
	MADISON COUNTY WASTEWATER AUTHORITY	1
	North Natchez Section 592 & Surface water Project	1
	Philadelphia Section 592 Project	1
	Proposed Cut-Off Creek Mitigation Banking Instrument	1
	Red River Navigation	1
	Red River Studies and Projects	1
	Sect 592 PCA	1
	sewer rehabilitation	1
	Sulphur River at Hwy. 237, Miller County, Arkansas, Bank Stabilization	1
	Various	2
	WWUD Sec. 14 Bank Stabilization	1
	Yazoo Diversion Canal Widening Project	2
MVM	Unspecified	1
	(PAS) Master Plan Study- Water, Wastewater And Drainage	1
	All USACE Projects and Regulatory Permit Application Coordination	1
	Baders Below Cottonwood Point Relief Wells	1
	Bayou Meto Basin, AR	2
	Bayou Meto Water Management District	2
	Below Commerce Relief Well Ditches	1
	Border Patrol Yuma and Tucson Sectors	1
	C.I. Barfield Bend St Francis(Const & Maint) MRL	1
	Cache River Meander Restoration	1
	Caruthersville Riverfront Development PAS Study	2
	Deep Water Port at Tiptonville	1
	DeSoto County MS Section 219 Environ Infrastructure	1
	DeSoto County Regional Wastewater Program	2
	East Arkansas Enterprise Community Civil Works Project -Drainage/Infrastructure/Environmental	1
	Flood Control	1
	FORREST CITY BYPASS INFRASTRUCTURE	1
	Forrest City Master Plan Study	1
	GIS	1
	Grand Prairie	3
	Grand Prairie, Bayou Meto	1
	Interagency Coordination - Various	1
	Interagency Coordination: MS River Mgmt. and Regulatory Programs	1

District	Project	#
	Jackson Enterprise GIS (FPMS)	2
	Johnson Creek Wastewater Treatment Facility	2
	Lateral D of the Wolf River	1
	Little River Diversion Dutchtown, Mo.	4
	LMRCC	1
	Lower Cache	1
	Lower Mississippi River and the Missouri Bootheel	1
	Lower Mississippi River Resource Assessment and White River Comp. Study	1
	Lower Mississippi Valley Assessment	1
	Lower MS River Ecosystem Restoration	1
	Lower Obion River Restoration, 1135	3
	Memphis Harbor Project	1
	Millington and Vicinity	2
	Miscellaneous Projects at Naval Support Activity Mid-South, Millington, TN	1
	Mississippi River Habitat Restoration	1
	Mississippi River Channel Improvement Dike Constr	1
	Mississippi River Corridor - Tennessee	1
	Mississippi River Seismic Acquisition	1
	MR&T and St. Francis Basin	1
	MRL Maintenance	2
	MS River Marine Seismic Survey	1
	Mt. Moriah Culvert Section 14	1
	Navigation O&M	1
	Northwest Tennessee Regional Harbor, Tenn.	1
	Oliver Creek Study	1
	Osceola Harbor	1
	PAS Study-Mud Island Land Use Plan	1
	Phillips County Rural Sewer Collection System, Phase II, Environmental Report	1
	red duck creek project 14	1
	Red Duck Creek Section 15	1
	Section 14- Red Duck Creek	1
	Section 14 - Lateral D	1
	St Francis Bayou	3
	ST. JOHN'S/NEW MADRID FLOODWAY	1
	Survey	4
	Upper Mississippi Embayment	1
	various	1
	Various Wetland projects on state property	1
	We have two projects	1
	White River Comp. Study	2
	White River Comprehensive Study	1
	White River Drainage District Backwater Project	1
	White River Navigation Improvement Project	1
	WOLF RIVER ENVIRONMENTAL RESTORATION PROJECT	1
MVN	Unspecified	17
	Brownfields Targeted Assessments for various communities	1
	Acadiana Gulf of Mexico Access Channel (AGMAC)	1
	Alexandria to Gulf of Mexico - Flood Control Feasibility Study	1
	Amite River & Tributaries, Bayou Manchac 211	1
	Amite River and Tribs, Bayou Manchac; AR&T, Ecosystem Restoration	1
	amite river and tributaries, bayou manchac	1
	Amite River and Tributaries, Ecosystem	1

District	Project	#
	ARTISTS' VILLAGE	1
	Atchafalaya Basin Construction (108795)	2
	Atchafalaya Basin, Maintenance (108778)	1
	Atchafalaya River & Bayous Chene, Boeuf, and Black DMMP	1
	Atchafalaya River, Bayous Chene, Boeuf & Black (10	1
	Avoca Island Diversion and Land Building	1
	Base Flood Elevation RFIs	1
	Baton Rouge to the Gulf	1
	Bayou Segnette and Barataria Waterway	1
	Bayou Sorrel Boat Landing	1
	Borrow Team	1
	Calcasieu River	1
	Calcasieu River & Pass, Navigation/Study & Dredged Material Management Plan (DMMP)	1
	Calcasieu River and Pass- O&M	2
	Calcasieu River Basin Study	2
	Cameron LNG	1
	Cameron Loop Dredging	1
	Carencro Cap 205 Feasibility	1
	CDM Master Plan	1
	Coastal Restoration - Melanie Goodman	1
	Coastal Wetlands Planning Protection and Restoration Act Program	5
	Comite River Diversion	2
	Completed Operations and Inspections	1
	Dept. of Army Permit No. MVC 2008-582 CT MM234.1 Mississippi River	1
	Desired: GIWW Maintenance Dredging in SWLA	1
	Donaldsonville to the Gulf and Fisher School Basin	1
	Donaldsonville to the Gulf Flood Control Project	2
	Dredging Issues Baton Rouge Harbor ??	1
	East Baton Rouge Parrish GIS	1
	Elevation requirements	1
	Emergency Operations	1
	Flood Protection for the New Orleans Metro Area LPVHPP	1
	Floodplain Administration	1
	FPMS	10
	GIWW - O&M	2
	GIWW MAINTENANCE	1
	HNC Deepening Feasibility Study	1
	HNC Deepening, M2G, LCA, CWPBRA	1
	HNC maintenance dredging	1
	Houma Navigation Canal Deepening	2
	Hurricane Protection System	1
	IHNC	1
	IHNC Lock Replacement Project	1
	Inspection of Completed Works	4
	Lake Borgne	1
	Lake Pontchartrain and Vicinity, LA	3
	Lake Pontchartrain and Vicinity, LA - Jefferson Parish	2
	Lake Pontchartrain, LA & Vicinity, Hurricane Protection Levee, St. Charles Parish, North of Airline Highway	1
	Lakes District Restoration	1
	LCA Amite River Diversion Modification Project	1
	LCA Barataria Basin Barrier Shoreline Project	1

District	Project	#
	LOUISIANA STATE PENITENTIARY LEVY MAINTENANCE/HIGH WATER	1
	LP&V, St. Charles Parish Hurricane Protection Levee	1
	LPVHPP	1
	Maintenance Dredging Beneficial Use Group (MDBG)	1
	Mississippi River	1
	Mississippi River and Tributaries	1
	Mississippi River Area	1
	Mississippi River, Baton Rouge to the Gulf of Mexi	2
	Morganza to the Gulf	1
	Multiple waterways, salvage and cleanup projects 1997 through 2008 including Katrina	1
	New Orleans District - Calcasieu Ship Channel	1
	New Orleans District GIWW Operations	1
	New Orleans Harbor Dredging	1
	Old River Control	4
	Old River L&D - O&M	1
	Old River Locks/Jonesville Lock Repair Projects	1
	Phase 1 & II Study	1
	Phase I Targeted Brownfields Assessment	1
	Phase II Environmental Site Assessment	1
	Relocate Levee Utilites at Station New Orleans	1
	Sabine Refuge CS-28	1
	Salvage Project of Hopper Barge ABC 788 at MM 220.6	1
	Same as above	1
	SELA	5
	Sidney A. Murray, Jr. Hydroelectric Station	1
	Southeast Louisiana, Orleans Parish Flood Control	1
	Southwest LA Coastal-Recon	1
	Special Services	1
	St Tammany Parish, Slidell Area Plan, W-14 Canal	1
	St Tammany Parish, Slidell Area, Schneider Canal Hurricane Protection	1
	St. Charles Urban Flood Study	1
	SW Coastal LA Feas. Study; Calasieu Ship Ch. Benef. use of Dredged Mat.	1
	Targeted Brownfields Assessment Program	1
	Terrebonne, Floodplain, MVN	1
	Tunica Master Plan	1
	United States Geological Survey	1
	Upper Bayou Boeuf - Snagging and Clearing	1
	VAPPILAND COASTAL ZONE PERMIT	1
	VAPPILAND SITE A AND SITE B	1
	VARIOUS	2
	VARIOUS BRIDGE PROJECTS AND BFE'S	1
	VENICE/SOUTHWEST PASS AREAS	1
	West Bank and Vicinity	1
	West Shore Lake Pontchartrain, LA Hurricane Protection Levee	1
	West Shore, Lake Pontchartrain and Vicinity	1
	West Bank and Vicinity	1
MVP	2008 Flooding (FEMA 1768-DR-WI)	1
	Ada COE 205 Study	1
	Ada MN Section 205 Feasibility Study	1
	Bayfield County Section 154	1
	Breckenridge Flood Damage Reduction Project	1
	Cass Lake environmental infrastructure	3

District	Project	#
	CP 71-635-01; County Road 35/Elk River Bank Stabilization	1
	Crookston Flood Control Project	1
	East Diversion Flood Control Project	1
	Emergency Response	1
	Environmental Infrastructure	1
	Environmental Management Program Miss. River	1
	Fargo-Moorhead and Upstream Study	1
	Fargo-Moorhead Metro Feasibility Study	3
	Fargo-Ridgewood Section 205	2
	Flood Control Red River of the North	1
	Garrison Kathio West Mille Lacs Lake Sanitary District	1
	GF/EGF Flood Control Project	1
	Grand Forks/East Grand Forks Flood Control Project	1
	GRAND FORKS/EAST GRAND FORKS FLOOD PROTECTION	1
	Jackfish Bay Sewer	1
	Keewatin Water Supply	1
	Marsh Lake Feasibility study	1
	Minneapolis/Mississippi River Commercial Navigation	1
	Minnehaha Creek WPA Walls Section 14	1
	Minnesota River Integrated Watershed Assessment	1
	Minnesota River Section 22 study	2
	MN River Basin Integrated Watershed Study	1
	MN River Water Quality PAS Project	1
	Montevideo Levee Project	1
	Montevideo Section 205	1
	Pool 8 Islands, Phase III, Stage 2 EMP Project	1
	Rapidan Dam/ Blue Earth River Feasibility Study	1
	Red River Basin Wide Feasibility	4
	Red River Section 22 Phase I:Pembina County	1
	Ring dike for the City of Ada	1
	Sartell sanitary	1
	Section 154	1
	Sheyenne River	1
	State-wide Flood Damage reduction	1
	Sunrise River Watershed Study	2
	Upper St. Croix Lake Sanitary	2
	Village of Butternut Water Supply	1
	Water Improvement Project	1
	Water system Improvement project	1
	West Fargo Diversion Erosion Repair	1
	West Fargo Diversion/ Bald hill Dam rise	1
MVR	Barge transportation	1
	Cedar River -Flood mitigation and Levee System	1
	Cedar River Corridor Redevelopment and Flood Protection, Cedar Rapids	1
	Cedar River Feasibility Study	3
	City of Perry Brownfield Site	1
	Coal Creek- Section 14	1
	Davenport Floodwall	2
	Des Moines Riverwalk, Des Moines & Raccoon Rivers Project	1
	East Peoria Drainage and Levee Dist. Flood Protection Project	1
	Emiquon East 206	1
	EMP Long Term Resource Monitoring Program (LTRMP)	1

District	Project	#
	EMP, NESP, Dredging, Regulating Structures	2
	Flood Damage Reduction - (restoration of East Peoria levee)	1
	Flood Damage Reduction Project	1
	GIS Water Overlay	1
	Illinois River Basin (Kankakee and Yellow Rivers)	1
	Illinois River Basin Restoration	1
	Illinois River Restoration Project (Section 519 and NESP)	1
	Illinois River Watershed Assessments	1
	Illinois Waterway	4
	Keith Creek Feasibility Study	3
	Lake Wapello Lake Restoration Activities & EMP	1
	Little Storm	1
	Mad Creek Levee Improvement Project	1
	Mapleton Terminal Project / Peoria Lock & Dam	1
	Mississippi and Illinois Rivers	2
	Mississippi River	1
	Mississippi River Project	1
	NESP & Mississippi - Illinois Rivers Projects	1
	NESP / Comprehensive Plan / Flood Recovery	1
	Odessa Wildlife Unit	1
	Principal Riverwalk, Des Moines and Raccoon River Levee projects	1
	River stage forecast accuracy improvement	1
	Ventura Marsh Aquatic Ecosystem Restoration Project	1
	WRDA upgrading 7 locks on Illinois and Mississippi Rivers	1
MVS	Unspecified	4
	Batchtown EMP	1
	Belleville CSO	1
	Cap Aus Gris D & LD	1
	Cape Girard Flood protection	3
	Carlyle Lake	1
	Chain of Rocks Levee	1
	Degognia D & LD	1
	East St. Louis Flood Protection Design Deficiency Correction Project	1
	Ecosystems Restoration	1
	Elm Point LD	1
	Elsberry Drainage District	1
	ESL and Vicinity Ecological Restoration Project	1
	Festus-Crystal City Flood Protection	1
	Foley D & LD	1
	General River Navigation, Harbor Issues, Chevron, Flood Info	1
	Glen Carbon Sanitary Sewer Improvements	1
	Grand Tower D & LD	1
	Harrisonville D & LD	1
	Kaskaskia dredging, support of boating	1
	Kings Lake DL	1
	L-15 raise	1
	Lake promotion efforts, replacement of visitor center, Mark Twain Lake deer & turkey hunts, Salt River Expo	1
	Len Small LD	1
	Lower Meramec River Flood Control (Valley Park Levee)	1
	Marine Technician Lake Pass Distributer	1
	Mark Twain Lake	3

District	Project	#
	Meredosia, Illinois, Section 205 Flood Control Project (CWIS: 179094)	1
	Metro East Levee Projects	1
	Mid- Mississippi River Partnership Reach Planning Efforts	1
	Middle Mississippi River Partnership	1
	Mississippi River- EMP	1
	Mississippi River Regional Program	1
	MOGA - Midwest Open Geocaching Adventure	1
	Monarch-Chesterfield	1
	NE Missouri Electric Power Coop - Mark Twain	1
	NESP	1
	Nutwood Drainage and Levee District	1
	Old Mill Creek Sewer Rehabilitation	1
	Portland Avenue Storm Water Removal	1
	Prairie du Rocher D & LD	1
	Prairie DuPont	1
	Rend City Wetlands Section 1135	1
	River Stage forecast accuracy improvement	1
	Riverlands, Heron Pond improvements	1
	Sandy Creek LD	1
	Section 206, 519, 1135, EMP and NESP Programs	1
	southwestern Illinois flood protection initiative	1
	Sperry 69/12.47 kV Substation and 6.5 miles of overhead 69 kV Line	1
	Spunky Bottoms 1135	1
	St. Louis CSO Reduction Program	1
	St. Louis Flood Protection	2
	St. Peters Old Town Levee	1
	Ted Shanks	1
	Unit L-15	1
	valley park levee	1
	Valley Park Levee	2
	Vandalia D & LD	1
	Wood River Levee District Reconstruction	1
NAB	Anacostia Levee Project	1
	Anacostia Restoration	1
	Anacostia Watershed Restoration; Great Seneca/Muddy Branch	1
	Belle Haven/Arlington Terrace Study	1
	BROAD TOP TOWNSHIP/COALDALE BOROUGH WASTEWATER MANAGEMENT & ENVIRONMENTAL RESTORATION PROJECT	1
	C2R study, low flow study, gas well fire, and stream gaging funding	1
	Chesapeake Bay Oyster Project	1
	Chesapeake Bay Shoreline Erosion	1
	Conquest Preserve Section 103	1
	Dredged Material Management Program & Poplar Is	1
	Four Mile Run Restoration Master Plan	2
	Goose Creek Dredging, Smith Island Dredging projects	1
	Greenfield Township Water Transmission Main/New Source	1
	Huntington Flood Project	1
	Hyndman Borough Water Line Replacement	1
	Lower Lycoming Flood Damage Reduction Project	1
	Mid-Chesapeake Bay Island Restoration	1
	Moorefield WV LFP	1
	Northwest Branch; Great Seneca / Muddy Branch; Anacostia Restoration Plan	1

District	Project	#
	Potomac Park Levee Project	1
	PS #4 Upgrade & Guitner Road Sewer Extension	1
	Section 313 Grant Well #2 Membrane Filtration Plant	1
	Smith Island	1
	St. Jerome Creek Jetty Study	1
	ST. MARY'S FEASIBILITY STUDY	1
	Taylor's Island Breakwaters	1
	Western Clinton County Interconnect Project	1
	Whitney Point NY Lake Section 1135 Project	1
	Wicomico River Dredging	1
	Wyoming Valley	1
NAE	Unspecified	1
	Boston Inner Harbor Maintenance Dredging Project and Deep Draft Project	1
	Connecticut River Study	1
	Multiple projects	2
	Partridge Brook	1
	Ten Mile River Fish Passage	1
NAN	Bayonne Bridge Air Draft Analysis	1
	BOROUGH OF UNION BEACH, NEW JERSEY FLOOD CONTROL	1
	County Road Culvert Lining/Replacement Project, Delaware County, New York	1
	Dam at Pompton Lakes	1
	Delaware County Action Plan	1
	Echo Bay Aquatic Habitat Restoration	1
	Elders Point West	1
	Green Brook Flood Control	3
	Green Brook Subbasin of Raritan River	1
	Hoosic 1135 Ecosystem Restoration study	1
	Hudson - Raritan Ecosystem Restoration Study	1
	Hurricane Evacuation Study / 249th Power Assessments / Modeling project	1
	Jackson Brook Watershed	2
	Minish Park	1
	Montauk Point Revetment	1
	Multiple Projects	1
	NJ-Flood Control Projects	1
	NY & NJ Harbor Deepening Project	1
	NYC WATER SUPPLY SECURITY UPGRADE	1
	Passaic River Flood Storage Protection Project - Troy Meadows	1
	Passaic River Preservation - Natural Flood Storage	1
	Passaic River Restoration	1
	Preservation of Natural Storage Areas (PNSA)	1
	Riparian Buffer Implementation & Stormwater BMP Implementation Projects	1
	Sand Renourishment	1
	Sandy Hook to Manasquan - Long Branch Renourishment	1
	Section 542 of the Water Resources Development Act of 2000 - Lake Champlain GMP	1
	Shore Protection/Flood Control	1
	Soundview	1
	Winooski River Ice Mitigation	1
NAO	Unspecified	1
	Bath County Pumped Storage Station	1
	Bells Mill Creek Watershed Study	1
	Chesapeake Bay Oyster PEIS	2
	Chincoteague Navigation Channel	1

District	Project	#
	Chowan River Basin EWS Gaging Project	4
	Chowan River Basin Study	1
	Craney Island Eastward Expansion	1
	Deep Creek Bridge Replacement Project - Design Phase -REVISED	1
	Dismal Swamp Canal	1
	Embrey Dam Removal Project	1
	Environmental Restoration (Seawall Project)	1
	Hampton Roads Drift Removal	1
	Identification and Assessment of Water Quality Problems in Mill Dam Creek and Dey Cove Tributaries of Lynnhaven, Virginia Beach	1
	James River Expansion Project	1
	Launch Facilities Protection	1
	Lynnhaven Inlet O&M Navigation	1
	Lynnhaven River Oyster restoration	1
	Mathews County Chesapeake Bay Regional Sediment Management(RSM)	1
	Mathews County, RSM	1
	Mill Dam Creek / Dey Cove	1
	Norfolk Harbor & Channels	1
	O & M Deepwater Terminal / James River	1
	O & M The James River (Lower)	1
	O & M The James River (Upper)	1
	Poctay Creek Watershed Study	1
	Regulatory	1
	Restoration of seagrasses to the Virginia Coastal Bays	1
	River Gaging on the James River	1
	Rudee Inlet O&M Navigation	1
	Sandbridge Beach Erosion Control Construction Project	1
	Shockoe Bottom Drainage Study, Wastewater Treatment Plant Floodplain Analysis	1
	Small Boat Basin Dredging @ USCG ISC Portsmouth	1
	Stream Restoration-Rappahannock County	1
	Village of Oyster Ecosystem Restoration	1
	Virginia Beach Hurricane & Storm Damage Reduction Construction Project	1
	Virginia Hurricane Evacuation Study	1
	WILLOUGHBY SPIT AND VICINITY, NORFOLK, VIRGINIA COASTAL STORM DAMAGE REDUCTION STUDY	1
NAP	Assunpink Creek Restoration Project	1
	C&D Canal Trail	1
	Delaware Bay Oyster Revitalization	2
	Delaware River Main Channel Deepening	1
	DuPont Chambers Works FUSRAP	1
	East Point Cap Project	1
	East Stroudsburg Flood Protection Project	1
	Fairmount Dam Fish Ladder Project	1
	GROVER'S MILL POND RESTORATION PROJECT	1
	Mordecai Island - CAP Project	1
	Pond Creek Salt Marsh Restoration	1
	Shore Protection	1
	Weissport Levee Repair	1
NWK	7- Levees	1
	Blacksnake Creek Feasibility Study	1
	Brush Creek Basin	1
	Brush Creek Feasibility Study	2

District	Project	#
	Flood control	1
	Golden Eagle	1
	Kansas City Levee Project	1
	Lake Contrary Restoration Project	1
	Levee inspections and flood studies.	1
	Manhattan Kansas Local Protection Project	1
	Milford Marina	1
	Missouri River Ecosystem Restoration Plan	2
	MRLS L455 and R471-460 Feasibility Study	1
	Multiple	1
	North Kansas City Levee District/7 Levees Project	1
	NW Mo Water Supply PAS	1
	Osage River Lock and Dam #1	1
	Platte River Bank Stabilization Project	1
	Pomme de Terre Reservoir	1
	Rathbun Reservoir Section 1135 Aquatic Ecosystem Restoration	1
	Republican River Riparian Project	1
	Riverfront Ecosystem	1
	Section 1135 Smithville Ecosystem Restoration Project	1
	Section 14 Route FF Nodaway County	1
	Section 205 Eureka Creek Project	1
	Several Projects at Rathbun Lake	1
	South Fork Wetlands - 1135	1
	Topeka Levee Feasibility Study	1
	Turkey Creek	1
	Upper Turkey Creek Basin	2
NWO	Unspecified	3
	Antelope Creek Flood Reduction Project	1
	Big Sioux River Skunk Creek Flood Control Project	1
	Cache La Poudre GI	1
	Cedar River Bank Stabilization	1
	Chatfield Reservoir Reallocation Study	1
	City of Denison, East Boyer Flood Protection Levee	1
	Colorado Cost Share - Chatfield State Parks	1
	Colorado Cost Share Program - Cherry Creek State Park	1
	County Water District Billings Heights - North Hawthorne Lane	1
	Crow Tribe Wastewater Lagoon Project	1
	Crystal Lake - Gateway Lake	1
	East Boyer Levee Project	2
	General Re-evaluation of Flood Control Alternatives, Watertown & Vicinity, SD	1
	Goose Creek Valley Flood Study	2
	HERON HAVEN, OMAHA, NE	1
	Lower Boulder Creek Ecosystem Restoration Section 206 Feasibility Study	2
	LOWER DECATUR BEND, NE	1
	Missouri River Floodway Data Development project	1
	Missouri River Restoration, Title VII, North Dakota	1
	Multiple projects	1
	ND Prison Farm Project	1
	PAS-IA-Missouri Valley project	1
	Perry Creek Flood Reduction Project	1
	Platte River at Schuyler 205 Study	1
	Section 22 Watershed Stabilization Survey	1

District	Project	#
	South Boulder Creek Flood Mitigation RI	1
	South Fremont 205 Study Platte River, Nebraska	1
	South Platte River / Reconnaissance Study with Adams County	1
	Vna Bibber	1
	Western Sarpy Clear Creek Flood reduction project	1
	Yellowstone River Comprehensive Corridor Study, MT	1
NWP	(1) Delta Ponds; (2) Metro Waterways General Investigation	1
	CEATI - HPLIG	1
	Columbia River Channel Improvement Project	1
	Coos Bay Channel Deepening , Section 203	1
	Cowlitz River Basin	1
	Flood Insurance Study (Lone Pine & Lazy Creeks)	1
	GI Willamette River Basin Review	1
	Levee Certification	1
	Lower Willamette Environmental Dredging	1
	Mt St Helens O&M	2
	Sauvie Island Drainage Improvement Company	1
	Section 14 Streambank Repair Project - St. Johns Landfill	1
	Various direct PMA funding	1
NWS	Unspecified	1
	2006 flood damage repairs (PL 84-99)	1
	Butte-Silver Bow Water Improvement Project	1
	Cabinet Heights wastewater project	1
	Cedar River 205 Projects	1
	Chehalis Nav channel O&M/ LTMS planning/ Regulatory / Channel improvement	1
	Elliott Bay Seawall	1
	Emergency Flood Fighting	1
	Federal Channel Maintenance Dredging	1
	floodplain	1
	Lake Washington General Investigation, Mapes Creek/Beer Sheva	1
	Mapes Creek Daylighting Feasibility	1
	Middle Fork Nooksack River Passage Project	1
	Multiple projects - Green River Levees, Duwamish/Green ERP, Howard Hanson Dam	1
	Ongoing cooperation with Corps	1
	Philipsburg Wastewater System Improvements	1
	PL8499	1
	Puget Sound Nearshore Ecosystem Restoration Project	1
	Qwuloolt Restoration	1
	Seahurst phases 1 and 2	1
	Seeley Lake Water System Improvements	1
	Shoalwater Bay Shoreline Erosion Flood and Coastal Storm Damage Reduction	1
	Similkameen River Basin Water Supply and Demand Study	1
	Skokomish River General Investigation	1
	Smelterville Infrastructure Improvement Project	1
	SMITH ISLAND- UNION SLOUGH RESTORATION PROJECT	1
	Snohomish River Navigation Channel	1
	Swinomish Channel Maintenance Dredging	2
	Tokeland Marina and Entrance Channel	1
	various projects over the past two decades	1
	Wastewater Treatment Plant Upgrades, Phase I	1
	Whitcomb Flats	1
NWW	Boise Basin Storage Study	1

District	Project	#
	Commercial Navigation - Columbia & Snake Rivers	1
	Curation of archaeological collections and NAGPRA assistance	1
	Jackson Hole Flood Reduction Operation Guidance Plan	1
	Mill Creek Dam	1
	Nursery Bridge (also Walla Walla GI Study)	1
	Nursery Street Bridge	1
	PAS Floodplain Study Levee 2C Interior Drainage	1
	Port of Benton Projects	1
	Rupert Wastewater Treatment Plant Phase 1	1
	Sacagawea Heritage Trail Ph. 2	1
	Various Real Estate Projects	1
POA	1. North Forest Acres Levee Road. 2. Small Boat Harbor Breakwater Extension. 3. Lowell Canyon Tunnel	1
	Akutan Harbor	1
	Anchorage Harbor Maintenance Dredging	1
	City Shoreline Emergency Bank Stabilization and Harbor Dredging	1
	Diomedes Port & Harbor Study	1
	Douglas Harbor Breakwater	1
	East harbor expansion project	1
	False Pass Harbor	1
	Kenai River Bluff Erosion Stabilization	1
	Little South America Boat Harbor	1
	Navigation Improvements Valdez, Alaska	1
	Newtok relocation move	1
	Nome Harbor Improvement Project	1
	Seward Harbor BW Ext	1
	Small Boat Harbor	1
	Tanana Levee Certification	1
	Unalakleet Erosion Project/Navigation Feasibility Study	1
	Various, including the statewide Barge Landing System Analysis	1
	Whittier Watershed Study/Navigation Improvements	1
POH	Barbers Point Harbor, Nighttime Simulation	1
	Deep Draft Wharf Project	1
	Iao Stream Flood Control	1
	Irrigation System Improvements for Waiahole and Kauai	1
	Kawaihae Deep Draft Harbor Modifications Project	1
	Loko Mokuhinia, Lahaina NHL	1
	Manua Dredging/Port Studies for Tau/Tutuila harbors/	1
	Multiple	2
	Nawiliwili Deep Draft Harbor Channel Modifications Project	1
	Several	1
	Various Projects - Civil Works (3), FPMS (1) & PAS (1)	1
	Wailupe FDR	1
SAC	Dredge Pier Papa at NESU Charleston	1
	dredging and misc technical work	1
	Dredging of Navy Channel Cooper River	1
	DREDGING PIER PAPA	1
	Electrical Vault Building - Substation	1
	Erosion protection of the Morris Island Lighthouse Charleston SC	1
	Lake Marion Regional Water Agency	1
	Maintenance Dredging	1
	Mixed Oxide Fuel Fabrication Facility (MOX)	1

District	Project	#
	Morris Island	1
	Naval Weapons Station Channel	1
	Office of Environmental Programs	1
	Pawleys Island Storm Protection Project	1
	PIE MALSR Site Stabilization	1
	Pocotaliog Swamp Ecosystem Restoration	1
	Port Of Georgetown	1
	Preventative Maintenance	1
	Several with Charleston District	1
	Singleton Swash Study	1
	State Emergency Response Team	1
	Various	2
SAJ	Unspecified	11
	Alligator Creek Habitat Restoration - Project 16	1
	Atlantic Intracoastal, Intracoastal, and Okeechobee Waterways	1
	Banana River Estuary Rehabilitation Project	1
	Big Fishweir Creek Restoration	1
	Blount Island Dredging Project P010	1
	Brevard County Shore Protection Project	1
	C-11 Impoundment, Site 1 Impoundment, C-23/24 STA	1
	C-111 Spreader Canal Project	1
	Canalizacion Rio Ojo de Agua	1
	Canaveral Federal Channel	1
	Cedar Hammock/Wares Creek Flood Control Project	1
	CERP Aquifer Storage and Recovery Regional Study	1
	CERP Lake Okeechobee Watershed Project	1
	Comprehensive Everglades Restoration Plan	5
	Davis Lake Restoration & Hernando Spoil Islands	1
	Delray Beach Renourishment Project	1
	Efficient Transportation Decision-making (ETDM) Program	1
	ENP SM	1
	FL Keys Water Quality Improvements Program	1
	Flagler County Shore Protection Feasibility Study	1
	Fort Myers Beach Entrance Channel	1
	Ft. Pierce Shore Protection Project	1
	Gasparilla Shore Protection Project	1
	general restoration projects in S. Florida	1
	Gordon River Dredging	1
	GRR, segment 1 Broward County Fl.	1
	Herbert Hoover Dike Repairs	1
	Horseshoe Beach Channel and Turn Basin Dredging	1
	Jacksonville Harbor (CG)	1
	Jacksonville Harbor (O&M)	1
	Jupiter Carlin Renourishment	1
	L30 SMPP & C-111 SC	1
	L30N Seepage Management Pilot Project	1
	Lake Okeechobee Regulation Schedule Study (LORSS)	1
	Lake Okeechobee Water Retention/Phosphorus Removal Project	1
	Lake Worth Inlet Sand Transfer Plant	1
	Lido Key Beach Renourishment	1
	Maintenance Dredging	1
	Maintenance dredging/feasibility study	1

District	Project	#
	Manatee Harbor Navigation Dredging	1
	Manatee Shore Protection Project	1
	Miami-Dade Shore Protection Project	1
	Miami River Dredging Project	1
	Milepoint Feasibility Study	1
	Modified Water Deliveries to ENP	1
	Multiple Projects	2
	Naval Station Mayport EIS (and dredging permit application)	1
	Pinellas County Beach Erosion Control Project	1
	Puerto Rico Flood Control Projects (All in coordination with the USACE)	1
	RECOVER	1
	Segments II and III Shore Protection Project	1
	Slipway Dredging - Spoil site maintenance	1
	Southwest Florida Feasibility Study, Picayune Strand Restoration Project	1
	St. Lucie Inlet Maintenance	1
	STA 1E	1
	Stevenson Creek Estuary Restoration Project	1
	Tampa Harbor GRR - Cut B Project	1
	Tarpon Springs Section 103 Shoreline Protection Project	1
	Ten Mile Creek Water Preserve, St. Lucie County, Florida	1
	Transportation Projects	1
	Venice Beach renourishment	1
	Virginia Key Beach Park sections 111 and 1135	1
	Water Management Section Staff	1
SAM	(Multiple Projects)	1
	ACF	1
	acquatic ecosystem restoration of the chattahoochee river	1
	Alabama River Lakes	1
	Allatoona, Buford, Carters, RF Henry, Millers Ferry, WF George, West Point, Woodruff	1
	Allatoona, Buford, Carters, Walter F. George, West Point, R.F. Henry, Millers Ferry, Jim Woodruff	1
	Atlanta CSO Floodplain Analysis and Mapping	1
	Beach Construction	1
	Butler Creek Cobb County Georgi	1
	BWT Rivers, AL	1
	East Pass Channel, FL	1
	Escambia County Dredging Projects/ Bayou Chico/ Escambia River	1
	Flat Creek ERR	1
	Harrison County Sand Beach Renourishment and Structure Repair	1
	ICIS	1
	Lake Lanier	1
	Mobile Bay NEP Dauphin Island Causeway Section 204 Feasibility Study	1
	Mobile District	1
	Mobile Harbor	1
	MSCIP - Beach improvements	1
	MsCIP	1
	MSCIP and permitting in general	1
	Panama City Beaches Shore Protection Project	1
	Pascagoula Harbor, MS	1
	Planning Assistance to States-Northwest Georgia Watershed Assessment	1
	Seawall Project	1
	Shearwater Bridge	2
	ST Andrews bay harbor deepening/maintenance	1

District	Project	#
	Tennessee-Tombigbee Waterway	1
	TennTom Waterway and East Fork River	1
	Upper Bayou Cassotte	1
	USACE Facilities Maintenance Relocation	1
	Various Projects Mississippi Gulf Coast	1
	Walton County Federal Shore Protection Project	1
	West Fork Little River	1
	West Point Lake	1
	Woodruff, Seminole, ACF	1
SAS	Unspecified	2
	Beach Renourishment	1
	Brunswick Navigation Project/Federally Authorized Channels	1
	Cockspur Island Lighthouse Restoration	2
	Drought Response	1
	GIS	1
	Hartwell	1
	Hartwell, Richard B. Russell, and J. Strom Thurmond Dams	1
	Hurricane Haven Port Evaluations	1
	Hurricane Risk and Public Awareness Study	1
	Jekyll Island Sec 111 report	1
	Macon Levee	2
	New Savannah Bluff Lock and Dam	1
	O&M Savannah, Brunswick, AIWW	1
	Savannah Harbor Expansion Project	2
	Savannah/Brunswick/AIWW O&M	1
	Wastewater Improvements	1
SAW	Unspecified	11
	Atlantic Intracoastal Waterway	1
	Beach Storm Protection Project	1
	Bogue Banks Shore Protection Project, Bogue Inlet Connector Navigation Dredging, Bogue Inlet AIWW Crossing Dredging	1
	Breakwater for Belhaven Harbor	1
	Brunswick Beaches	1
	Brunswick Co. Beaches, Wilmington Harbor O&M Sand Management	1
	Bulkhead Cahnnel - Beaufort Harbor	1
	City-wide Storm Study	1
	Concord Streams Restoration, Concord NC, Section 206 Aquatic Ecosystem Restoration Feasibility Study and Environmental Assessment	1
	Dike Study	1
	Drought Monitoring and Water Resource Management	1
	Falls Lake	1
	Harbor Maintenance	1
	Holden Beach GRR	1
	John H. Kerr and Philpott Dams	1
	Joint Federal Beach Restoration/Maintenance Project Surf City and NTB	1
	Jordan Hydroelectric Project	1
	Kerr 216	1
	Kerr Dam and Reservoir	1
	Kerr Scott	1
	maintenance dredging of Bulkhead Channel and federal waterways in area	1
	Morehead City Harbor	1
	OIB Renourishment Project	1

District	Project	#
SPA	Pea Island National Wildlife Refuge/Oregon Inlet	1
	Philpott Reservoir	1
	Richmond County Water Improvements	1
	Roanoke River	1
	Roanoke River Flood Reduction Project	1
	Stanly County, North Carolina, Wastewater Project (Millingport Elementary School Wastewater Collection)	1
	Surf City & North Topsail Beach, NC Shore Protection Project	1
	Town of Kure Beach	1
	West Onslow - New River Inlet Project	1
	Wilmington Harbor	1
	Wilmington Harbor Dredging, Jay Bird Shoals Dredging	1
	Wilson Bay Restoration (CAP Sec 206)	1
	27th Street Bridge Section 14 Request	1
	Alamogordo Local Protection Project	1
	Aquatic Ecosystem Restoration	1
	East Mesa Las Cruces Watershed Management Study	1
	Espanola Valley Feasibility Study	1
	Espanola Valley General Investigation	1
	Hatch Flood Control Structure	1
	Middle Rio Grande Project	1
	Oak Creek Drainage Improvements	1
	Santa Cruz Dam Upgrade	1
	Southside sewer and water improvements project	1
	Sparks Arroyo Project	1
	Upper Rio Grande Basin Water Management Activities - Water Ops/URGWOM	1
SPK	Unspecified	1
	Blanding City Deep Well Project	1
	CA Sec 14 Sand Cove	1
	CALFED	1
	CALFED Horseshoe Bend, Bethel Island	1
	CAP Section 205 Flood Damage Reduction Cosgrove Creek	1
	Central California Area Office, Folsom Dam and Reservoir	1
	Cosgrove Creek Flood Control	1
	Delta Islands and Levees Feasibility Study & CALFED Levee System Integrity	1
	Deweyville Town Culinary Water Improvement Project	1
	Dry Canyon Watershed Runoff Improvement Project	2
	East Loomis Basin Canal Efficiency Study, and Use of Maidu Facility	1
	Effluent Export Pipeline	1
	Effluent Export Project, TWSA Risk Assessment, Third Creek Restoration and Lake Tahoe Wastewater Infrastructure Partnership	1
	Effluent Tank and Pump Modifications	1
	Farmington GW Recharge & Seasonal Habitat Program	1
	FEMA Outreach and Levee Support	1
	Folsom Bridge	1
	Folsom Mods/Common Features/South Sacramento Streams/Folsom Raise	1
	GRAYSON/MURDERER'S CREEKS FEASIBILITY STUDY	1
	Guadalupe River Project (Downtown)	1
	Honeyville City Culinary Water System Improvement Project	1
	Housing Elevation	1
	Isabella Dam & Reservoir, Kern River, California	1
	Jackson Flat Reservoir	1

District	Project	#
	Lake Davis Water Treatment Plant	1
	Lake Kaweah Enlargement Project- Terminus Dam, California	1
	Lake Tahoe	2
	Lake Tahoe Advanced Stormwater Treatment Feasibility Analysis	1
	Lake Tahoe Assistance	1
	Lincoln Creek Restoration	1
	Lower Walnut Creek GRR	1
	M & S Water Storage Facility	1
	Moody Lane Waste Water Project	2
	Multiple Sec 108	1
	N. Canyon Watershed	1
	Napa River/Napa Creek Flood Protection Project	1
	Non-federal sponsor for several projects	1
	NUMEROUS THROUGHOUT CENTRAL VALLEY	1
	Operations & Maintenance Dredging for Sacramento Deep Water Channel	1
	Orestimba Creek	1
	Phase III - Effluent Tank and Pump Modification/Reservoir Lining Project	1
	Regional Water Master Plan and Operational System	1
	Sacramento River Bank Protection and PL84-99	1
	Sacramento River Deep Water Ship Channel O&M	1
	sewer system	1
	Sewer Upgrade	1
	Sutter Feasibility Study	1
	Town of Mantua Culinary Water Well and Water System Improvements	1
	Truckee Meadows Flood Control Project	3
	Upper Berryessa	1
	WALNUT CREEK BASIN: GRAYSON/ MURDERER'S CREEK	1
	Wastewater Infrastructure Work Group	1
	Wastewater Treatment Plant Improvement	1
	Water Meter Retrofit Project	1
	West Forest Street Water Pipeline Extension Project	1
	West Sacramento, CA	1
	Wide Hollow Reservoir	1
	Yuba Basin Feasibility Study	1
SPL	Unspecified	2
	Coyote Creek Watershed Study	1
	Agua Fria Trilby Wash	1
	Aliso Creek Mainstem	1
	Ballona Creek Feasibility Study	1
	Big Bear Lake Ecosystem Restoration	1
	Channel Deepening	1
	CHULA VISTA	1
	Colorado Lagoon Estuary Restoration	1
	Comprehensive Waste Water Facilities Strategic Plan	1
	CTP Bridge Stabilization Project	1
	Dredge Material Management Plan Feasibility Study	1
	Eastern Santa Clara Subbasin Groundwater Study (Santa Clarita Perchlorate Study)	1
	El Centro Sector Border Patrol HQ Vehicle Maintenance Facility	1
	Encinitas/Solana Beach Shoreline Project	1
	English Creek Aquatic Restoration Project	1
	geotechnical investigation for desalination facility	1
	Goldfield Sewer Collection Project	1

District	Project	#
	Hansen Dam 'Youth at Risk Campground'	1
	Harbor-South Bay Project	1
	Hemenway Valley Wastewater Improvements	1
	Los Angeles River Estuary Dredging	1
	Main Channel Deepening	1
	Malibu Creek Ecosystem Restoration	1
	Marina del Rey Maintenance Dredging	1
	Matilija et al.	1
	Multiple Projects	1
	Navajo Nation Flood Plain Management	1
	NORTH VALLEY WATER AND WASTEWATER INFRASTRUCTURE	1
	O & M Dredging	1
	Peninsula Beach Feasibility Study	1
	Perris II Desalter Brine Line, Brine Management System Basis of Design Report	1
	Pine Valley Border Patrol Station	1
	Port Hueneme Maintenance Dredging and Confined Aquatic Disposal Site Construction	1
	Recreation And Parks	1
	Rillito River Ecosystem Restoration	1
	Rio Salado Environmental Restoration, Tempe Reach	1
	Rio Salado Habitat Restoration	1
	San Diego County	1
	Santa Ana River Mainstem Project	1
	Santa Barbara Harbor Dredging	1
	Santa Clara Corps Feasibility Study	1
	Searchlight Water and Wastewater Systems Improvements Project	1
	Section 227 Oil Piers	1
	Shoreline Feasibility Study - Solana Beach & Encinitas	1
	Sulphur Creek Ecosystem Restoration Project	1
	Tres Rios del Norte	1
	Tres Rios Environmental Restoration Project	1
	Tropicana and Flamingo Washes Project, Las Vegas, Nevada	1
	Tucson Drainage	2
	Tujunga Wash Restoration, Sun Valley Feasibility Study, and Arroyo Seco Feasibility Study	1
	Various	1
	Various Section 219 (f) Programs In LA District for Local Sponsors	1
	Ventura Harbor	1
	Whitewater River Flood Control	1
SPN	Bay Farm Island Shoreline Protection	1
	Estudillo Canal Feasibility Study	1
	Hamilton Wetland Restoration Project	1
	Humboldt Harbor and Bay	1
	JF Baldwin Channel Deepening	1
	Las Gallinas Creek Levee	1
	Llagas Creek Flood Control Project	1
	Maintenance dredging	2
	Napa River Salt Marsh Restoration	1
	Noyo Harbor DMMP	1
	Pajaro Levee Flood Control Project	1
	Pajaro River Flood Risk Reduction Project	1
	Redwood City Harbor	1
	Richmond Channel Dredging	1
	Russian River Resource Assessment	1

District	Project	#
	Sacramento River Deep Water Ship Channel Deepening	1
	Salt River Ecosystem Restoration Project	1
	San Francisco Bay Long-Term Management Study	2
	San Francisquito Creek Flood Reduction & Eco System Restoration	1
	San Francisquito Creek Joint Powers	1
	San Ramon Valley Recycled Water Project	1
	Santa Rosa Creek	1
	South San Francisco Oyster Point Breakwater Reconfiguration	1
	South SF Bay Shoreline, Hamilton, Napa River Salt Marsh, Sonoma Baylands	1
	Suisun Bay Channel; SF-Stockton Deepening Project	1
	Upper Guadalupe River Flood Protection Project	1
	Upper Penitencia Creek	1
	Various Projects at VA Medical Centers in Northern Calif, Reno & Honolulu	1
	White Slough Flood Control Project	1
SWF	Abilene, TX (Brazos River Basin)	1
	Benbrook Lake	1
	Big Cypress Bayou Fish and Wildlife Restoration Project	1
	Blackland Prairie Raptor Center/Lavon Lake	1
	Brazos River Basin Systems Assessment, Interim Feasibility Study, Phase II Aquilla Lake Storage Reallocation	1
	Cedar Hill State Park/Joe Pool Lake	1
	Chacon Creek IFS, Rio Grande Basin feasibility	1
	Cibolo Creek Watershed Study (part of GSAR feasi)	1
	Farmers Branch Flood Reduction Project	1
	Fort Worth Floodway and Central City Project	1
	Grapevine Lake	1
	Joe Pool Lake, Navarro Mills Reservoir, Lake Bardwell	1
	Lake Bardwell	1
	Lake Mexia	1
	LAKE O' THE PINES	1
	Lake Palo Pinto Hydrographic Survey	1
	Lower Colorado River Basin-Bastrop Interim Study	1
	Lower Colorado River Basin Phase 1, Texas	1
	Lynn Creek Lease/Joe Pool Lake	1
	Mission Reach Ecosystem Project (SACIP)	3
	Navarro Mills Survey	1
	Nokomis Road Bridge Streambank Erosion Protection	1
	Nueces Basin Feasibility Study	1
	Nueces River & Tributaries	4
	Numerous	1
	O C Fisher Dam & Lake	1
	Olmos Creek Aquatic Ecosystem Restoration Project	1
	Pecan Creek, Gainesville	2
	Proctor Lake, TX	1
	San Antonio Channel Improvement Project	1
	San Marcos River Aquatic Ecosystem Restoration Project	1
	Spring Lake Section 206 Restoration Project	1
	Sulphur River Basin	1
	Texas Water Allocation Assessment	1
	TRV Central City Project	1
	Unknown	1
	Upper Trinity River Feasibility Study	1

District	Project	#
	Upper Trinity/WRDA 07- Dallas floodway/ Dallas Floodway Extension	1
	various reservoir contracts (Aquilla, Georgetown, Granger, Belton, Stillhouse Hollow, Somerville, Proctor, Whitney)	1
	Volumetric Survey with TWDB-Lake Cypress Springs	1
	Waco Lake (water supply/quality)	1
	Wastewater Plant, Intake Channel, Seguin, TX	1
	Wharton Flood Reduction Project/LCRB Phase I	1
	Whitney, Sam Rayburn & Town Bluff projects	1
	WRDA Section 214 Memorandum of Agreement between NCTCOG and USACE Fort Worth District	1
	WWTP, Meridian, TX	1
	WWTP, Stephenville	1
SWG	BIH - Operations and Maintenance	1
	Brays Bayou Federal Flood Damage reduction Project	1
	Brazos Island Harbor Port Isabel turning basin Port Isabel Side Channel	1
	Cedar Bayou	1
	Cedar Bayou Navigation Channel Improvement Project	1
	Cedar Bayou, Trinity River & Tribs, & Double Bayou	2
	Channel to Harlingen	1
	Chocolate Bayou Dredging Project	1
	Clear Creek & Greens Bayou	1
	Corpus Christi Ship Channel	1
	GIWW	1
	Houston Ship Channel and branch channels	1
	Matagorda Ship Channel	1
	Mouth of Colorado River	1
	Neches River Saltwater Barrier	1
	Port Mansfield Ship Channel	1
	Port of Brownsville	1
	Sabine-Neches Waterway	1
	Sabine Pass to Galveston Bay Feasibility Study, Brownsville Island Harbor Feasibility	1
	Sims Bayou	1
	TC Federal Channel	1
	Texas City 45 ft Project	1
	Texas City Channel Dredging	1
	Wharton Flood Reduction Project	1
SWL	Batesville Wastewater	1
	Bull Shoals Nursery	2
	Bull Shoals Tailwater 1135 Project	1
	CUSTOMER FUNDED HYDROPOWER PROGRAM	1
	DeQueen Lake	1
	Dierks Lake	1
	Fourche Bayou Basin	1
	Galla Creek	1
	Grassy Lake Sec 1135	1
	Greene County PAS	1
	Jefferson County CSEPP	2
	May Branch	1
	McClellan-Kerr Arkansas River Navigation System	4
	Mid Arkansas Water Alliance (MAWA)	1
	Millwood Lake	1
	PAS Agreement Ground Water Withdrawals Ozark Aquifer, Hydrologic Study	1
	Pine Mountain Dam	1

District	Project	#
	Section 14 - US Hwy 71 - Red River - Bowie Co. Texas	1
	Southside Water, White River, Batesville, AR	1
	Southwest Arkansas	1
	Springfield	1
	Stone and Taney County Groundwater Project	1
	US Highway 71 @ Red River Emergency Streambank Restoration & US Highway 164 Little Piney	1
SWT	Unspecified	5
	Arkansas River Corridor Master Plan	1
	Cowskin Creek Flood Protection	1
	Crystal Dig Area	1
	Hydropower Operations and Maintenance	1
	Lake Kemp	2
	Land transfer - Lake Texoma	1
	McClellan-Kerr Arkansas River Navigation System	1
	Oklahoma Comprehensive Water Plan	1
	Oologah Lake Feasibility; and, Eucha/Spavinaw Lakes Feasibility Study	1
	Red River Studies and Chloride Control Project	2
	SAME	1
	Sand Creek Restoration	1
	Various	2

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